

Tidal Enterprise Orchestrator: Hotfix – Child Process Archival Causes Load on Server

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Introduction

This document provides information about Hot Fix #9 for Tidal Enterprise Orchestrator (TEO) version 2.2.

Prerequisites

Requirements

There are no specific requirements for this document.

Components Used

The information in this document is based on Tidal Enterprise Orchestrator version 2.2.

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, make sure that you understand the potential impact of any command.

Conventions

Refer to Cisco Technical Tips Conventions for more information on document conventions.

Hot Fix #9

Problem

This hotfix addresses an issue where the child process instances are archived too early and the memory load causes the TEO service to take a long time to start. The server was updated to ensure that the database pauses when archived until the entire process instance is completely finished.

Solution

Install Hot Fix #9 for TEO 2.2. The hotfix can be found here, or by contacting Cisco Support.

Futher Information

This is a required hot fix. Cisco Support can be contacted through standard means.

Related Information

- **Technical Support & Documentation – Cisco Systems**
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