

Tidal Enterprise Orchestrator: Web HTTP Save File Activity Does Not Receive File

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Introduction

It is possible to see errors around the Web HTTP Save File Activity that reference "The server committed a protocol violation. Section=ResponseStatusLine". As a result, the file for the activity is not received.

Prerequisites

Requirements

There are no specific requirements for this document.

Components Used

The information in this document is based on Tidal Enterprise Orchestrator (TEO) 2.2 or later.

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, make sure that you understand the potential impact of any command.

Conventions

Refer to Cisco Technical Tips Conventions for more information on document conventions.

Issue

The issue is that the file is not received from the Web HTTP Save File.

Solution

While the solution is ongoing, in TEO 2.2, the user can add a setting in the main server configuration file.

Complete these steps:

1. Add this line to the Tidal.Automation.Server.Exe.Config file:

```
<system.net> <settings> <httpWebRequestuseUnsafeHeaderParsing =  
"true"/> </settings> </system.net>
```

2. The user can add a couple of settings to the actual activity. For example, set the HTTP Headers Content Type to `application/x-www-form-urlencoded` and set the Request field on the HTTP Request tab to `userName=tpsuper&password.password=<tpSuperpassword>`.

Note: The password should be a variable reference to an encrypted string.

Related Information

- **Technical Support & Documentation – Cisco Systems**
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