

# Tidal Enterprise Orchestrator: Local Users Do Not Work with Web Services

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## Introduction

This document describes the issue around local (non-domain) users not working properly with Tidal Enterprise Orchestrator (TEO) web services.

## Prerequisites

### Components Used

The information in this document is based on TEO 2.1 or later.

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, make sure that you understand the potential impact of any command.

### Conventions

Refer to Cisco Technical Tips Conventions for more information on document conventions.

## Issue

SoapUI does not support NTLMv2. When authenticating non-domain accounts, the system will insist on using NTLMv1 and not revert to NTLMv2.

### Possible Workarounds

The suggested workaround would be to use Basic Authentication for the web services if you must use a local user. If a local user is not a requirement, use a domain user. Digest authentication requires a domain account, and will not function properly with a local account. Refer to this information from Microsoft for more details.

## Related Information

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