

# Tidal Enterprise Orchestrator: Create and Use Automation Summaries

Document ID: 113240

## Contents

### Introduction

#### Prerequisites

- Requirements

- Components Used

- Conventions

#### What are Automation Summaries?

- Automation Summary Use

- How to Create an Automation Summary

#### Related Information

## Introduction

This document describes the creation and usage of Automation Summaries in Tidal Enterprise Orchestrator (TEO).

## Prerequisites

### Requirements

The information in this document is based on Tidal Enterprise Orchestrator version 2.1 or later. End user should be knowledgeable of general process authoring in TEO.

### Components Used

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, make sure that you understand the potential impact of any command.

### Conventions

Refer to Cisco Technical Tips Conventions for more information on document conventions.

## What are Automation Summaries?

Automation Summaries are XML based documents, which TEO can produce and share that hold information about the output of activities in a process that has run. These Automation Summaries can be shared through UNC share or Virtual Directory. By default they are kept in the system for 30 days before they are removed, but that time limit can be configured to be longer or shorter.

### Automation Summary Use

Automation Summaries should be used to send the output of processes to a large audience or to save the output of a process, particularly when the process instances and activity instances are not archived. They can

also be the vital report attached to a ITIL incident or alert.

## How to Create an Automation Summary

Complete these steps:

1. Either drag and drop a **Create Automation Summary**, **Create Incident**, or **Create Alert** activity into your process
2. If you use the *Create Automation Summary*, then skip to step 4. If you used the others, go to step 3.
3. After you drop a **Create Incident** or **Create Alert**, go to the automation summary tab and choose to create one.
4. On the Automation Summary configuration tab, you should choose the activities in the box that you wish to report on and for each one with the new analysis styles you want. You can also choose for only one activity to be the *root cause*.
5. If you choose an activity to be the root cause, then it is copied to the top of the automation summary.
6. Upon running the process, the automation summary is created and stored in the share setup that was configured. Normally it is good practice to email this link out as part of the process or give the end user some way to know of its existence.

## Related Information

- **Technical Support & Documentation – Cisco Systems**
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Updated: Sep 30, 2011

Document ID: 113240

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