Tidal Enterprise Orchestrator: Error Received When Runtime User is Created in Different Domain

Document ID: 112177

Contents

Introduction

This document describes solutions to an error you might receive when you create a runtime user in a different domain than the Tidal Enterprise Orchestrator (TEO) server resides.

Prerequisites

Components Used

The information in this document is based on Tidal Enterprise Orchestrator version 2.1 or later.

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, make sure that you understand the potential impact of any command.

Refer to Cisco Technical Tips Conventions for information on document conventions.

Problem

An error is received when you create a runtime user in a different domain than the TEO server resides.

Solution

In order to resolve this issue, give the runtime user access to log on locally to the TEO server. Then, create the runtime user.

Related Information

- **Technical Support & Documentation – Cisco Systems**