Tidal Enterprise Scheduler: Deploy .pkg Files

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Introduction

This document describes how to deploy a new .pkg file and revert back to the old .pkg file.

Prerequisites

Requirements

Cisco recommends that you have knowledge of these topics:

- Tidal Enterprise Scheduler

Components Used

The information in this document is based on the Tidal Enterprise Scheduler.

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, make sure that you understand the potential impact of any command.

Related Products

This document can also be used with these hardware and software versions. This is a list of GUID folder names and package names:

- {2C290052–71BA–47BC–85BB–D65E06459001} Webservice (webservice.pkg)
- {3EC69AA3–C8C3–4a19–8F66–F36CFDDA5BB1} Oracledb (oracledbservice.pkg)
- {DB7FB8C2–96AF–4790–9512–AFC8ECFE784D} OracleApps (oracleapps.pkg)
- {51C57049–3215–44b7–ABE1–C012FF786010} SAP (sapservice.pkg)
- {65C600D1–4316–41bd–8ED0–AB8E5F470838} Email (emailservice.pkg)
- {84E41389–A7FA–4834–9A63–3808C7B7D799} Horizon (horizonservice.pkg)
- {A2277702–9011–49e9–991D–F2E7E7055C0E} TA (taservice.pkg)
- {B20EC120–2EB5–4d5f–8133–73FA37225667} PeopleSoft (psservice.pkg)
- {CAFA6E81–E29F–4263–8E80–4928FFF416A2} MSSQL (mssqlservice.pkg)

- {88EBA24D–7B9A–4EAC–855B–F29D99CE37E9} Business Object (boservice.pkg)
- {0ADEF70E–8EAE–4477–8B50–A248592A0897} Cognos (cognosserivce.pkg)
- {7640B420–5530–11DE–8812–7B8656D89593} Informatica (Infaservice.pkg)
- {DDEB44A7–4377–41E9–AF20–BFA8177B1B9D} JDEdwards (jdeservice.pkg)
- {4A6268EB–8536–46B7–9983–0F73FF5BDC9D} Netezza (nzservice.pkg)

Conventions

Refer to Cisco Technical Tips Conventions for more information on document conventions.

Deploy a New .pkg File and Revert to the Old .pkg File

Deploy a New .pkg File

Complete these steps:

1. Download the new package (.pkg) file in binary mode to the master server.
2. Stop the Master Service and close all clients. If you are running the FT mode, first stop the Backup Master, FT and then the Primary Master.
3. On the master server locate the GUID folder associated with the .pkg file. Choose **<TIDAL_HOME> > Scheduler > master > services > {CAFA6E81–E29F–4263–8E80–4928FFF416A2}**.
4. Rename the GUID folder to CAFA6E81–E29F–4263–8E80–4928FFF416A2}_old.
5. On the server or PC on which the client is installed, locate the GUID folder associated with the .pkg file. Choose **<TIDAL_HOME> > Scheduler > client > {CAFA6E81–E29F–4263–8E80–4928FFF416A2}**.
6. Rename the GUID folder to {CAFA6E81–E29F–4263–8E80–4928FFF416A2}_old.
7. On the master server locate the .pkg file that is upgraded. Choose **<TIDAL_HOME> > Scheduler > master > services > mssqlservice.pkg**.
8. Rename the existing mssqlservice.pkg file to mssqlservice.pkg_old.
9. Choose **<TIDAL_HOME> > Scheduler > master > services > config** and place the new mssqlservice.pkg file into the config folder.
10. Start the Master Service. If you are running FT FT mode, first start FT, Primary Master, and then Backup Master.
11. Open the client.

Revert to the Old .pkg File

Complete these steps:

1. Stop the Master Service and close all clients. If you are running the FT mode, first stop the Backup Master, FT and then the Primary Master.
2. On the master server, choose **<TIDAL_HOME> > Scheduler > master > services** in order to locate the {CAFA6E81–E29F–4263–8E80–4928FFF416A2} folder.
3. Rename the {CAFA6E81–E29F–4263–8E80–4928FFF416A2} folder to {CAFA6E81–E29F–4263–8E80–4928FFF416A2}_old.
4. On the server or PC on which the client is installed, choose **<TIDAL_HOME> > Scheduler > client > {CAFA6E81–E29F–4263–8E80–4928FFF416A2}** in order to locate the GUID folder associated with the .pkg file.
5. Cut and paste the mssqlservice.pkg_old file from the Service folder into the config folder. Choose **<TIDAL_HOME> > Scheduler > master > config**.
6. Rename the mssqlservice.pkg_old file to mssqlservice.pkg
7. Choose **<TIDAL_HOME> > Scheduler > master > services** in order to locate the exiting mssqlservice.pkg file.

8. Rename the mssqlservice.pkg (mssqlservice.pkg_old).
9. Start the Master Service. If you are running FT FT mode, first start FT, Primary Master, and then Backup Master.
10. Open the client.

Related Information

- **Technical Support & Documentation – Cisco Systems**

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