

Release Notes for SPA9000 Voice System Setup Wizard, Version 2.1

September 2008

This document describes the updates that have been made since SPA9000 Setup Wizard, Version 2.0 and provides instructions for downloading and installing the new firmware.

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New Features Since Version 2.0

The following features were added:

- The Wizard now supports the installation and configuration of the WIP310 phone.
- The Wizard allows you to display a background picture on a SPA9x2 phone. The user can select a picture of any resolution, saved as a BMP, JPEG, TIFF, GIF or PNG file. The Wizard converts the picture to an appropriate form and size for the phone display.
- You can use the Wizard to program idle line keys for Busy Lamp Field, Speed Dial, and Call Pickup on the SPA942 and SPA962 phones.

- The Wizard now includes a Default AA script for configuration of a simple Auto Attendant that uses either the default welcome greeting or a greeting that the user records.

Other Updates Since Version 2.0

The following enhancements were made:

- The Wizard includes updated firmware for the following devices:
 - SPA9000: 6.1.5
 - SPA400: 1.1.2.2
 - SPA942: 6.1.3
 - SPA962: 6.1.3
- The Wizard now distinguishes between the recommended versus the absolute minimum device firmware version, allowing the configuration to proceed even if the user chooses not to install the recommended firmware.
- Localization files for Sweden, Denmark, Netherlands and Portugal were added. In addition, the Wizard is now Unicode ready. The XML files under "messages" can now be encoded in UTF-8. It is now possible to support, for example, Chinese, Japanese and Korean.
- The Wizard can be used to configure a user password for the SPA9000. The Wizard will ask for the user password when required. In addition, the Wizard now handles the situation whereby the user only has SPA9000 user password but not admin password. Under such circumstances, certain SPA9000 parameters might become inaccessible to the Wizard, and the Wizard will not try to modify them.
- If Adobe Reader is not installed on the PC and the user tries to access the User Guide, the Wizard instructs the user to download and install the program.
- As the last step of each configuration branch, the Wizard now presents a unified Submit Confirmation Page. Optionally, the user can click the preview button to review the changes before submitting them.
- The Wizard now allows up to 34 client extension/accounts.
- New extensions or accounts can be added while setting up a client station, through the Add New selection on the page.

- Voice mail for SPA9000 FXS ports is now disabled.
- The Wizard now takes into account that Busy Lamp Field is a pre-requisite for Call Pickup when setting up SPA932.
- The Wizard now warns against an extension being monitored by more than one phone. Because of a limitation on the part of SPA9000, only one phone at a time can successfully monitor an extension.
- The AA prompt download page now includes a check box to automatically select a prompt file based on the chosen locale.
- A Clear All button was added to the AA prompt download page to make it easy to restore the default prompts.
- The SPA9000 call routing page provides fields where advanced users can manually configure call routing rules and line dial plans. This feature supports the new SPA400 FXO port selection feature.
- The Wizard no longer imposes a limit on voice mail calls when a SPA400 is used for both PSTN and voice mail.
- A Reset button was added to the phone dictionary download page to make it easy to restore the default dictionary.
- The dictionary files are now all named in accordance with ISO 639-1.
- For phones without a dedicated voice mail button, the key sequence *97 can now be used to access voice mail.

The following problems were fixed:

- The Auto Attendant prompts sub-directory is now specified for each locale, and the same name is also used to locate the dictionary file for each locale.
- The Wizard now works correctly when the user stores the Wizard in a very deep file path.
- The Wizard no longer experiences issues when unsupported phones are registered with the SPA9000.
- European dial plans in the locale configuration files now allow 4-digit internal dialing.
- The Wizard correctly supports all time zone settings for the SPA400.
- Changes to SPA400 static IP address are now saved properly.
- A problem with SPA400 passwords was fixed. (CSCsq16462)

- It is easier to download prompts when configuring the Auto Attendant.
- Changes in the phone dictionaries and prompts are saved correctly.
- Forced Media Proxy is now set and cleared as necessary. (CSCsr62306 and CSCsu41609)
- A problem with the detection of some phones was fixed. (CSCsr67260)
- The Wizard now supports the use of the Tab and arrow keys on all pages. (CSCsr60161)
- English and English_United_States language files are now available in the AA prompts sub-directory. (CSCsq47744)

Downloading and Installing the New Firmware

To download the latest Wizard firmware, visit the following URL:

www.cisco.com/go/smallbiz.

Technical Support

To obtain current support contact information for Cisco Small Business and Small Business Pro products, visit the following URL:

www.cisco.com/go/smallbiz

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