Cisco Unified CallConnector for Microsoft Windows Ordering

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Ordering Rules for
Cisco Unified CallConnector for Microsoft Office

- Top level SW-UCC-CME=, zero dollar

  Qty 1 required for each customer/site using UCC

  Each order should have qty 1 only for this top level SKU

- Cisco Unified CallConnector for MS Windows Personal License

  SW-UCC-Client-1

  Qty 1 for each desktop user of UCC, max qty of 250 per site

- Cisco Unified CallConnector for MS Windows Server License

  SW-UCC-SERVER

  Optional/Maximum qty 1 for each site to add UCC Server Features

- Cisco Unified CallConnector for Microsoft Windows Mobility Svr License

  SW-UCC-MOBILITY

  SW-UCC-SERVER Required, Max qty 1 to add Mobility Features

- DVAR or Disti orders placed are shipped from Cisco Manufacturing an accessory kit containing licensing letter with serial numbers printed plus copy of UCC Quick Reference Guide. Disti may pre stock or order as partners buy.

- Customers can run in Trial mode while waiting for Serial numbers to arrive

Pricing and availability subject to change

Support Options for UCC Software

- Software Application Support Plus Upgrades per year

    Includes TAC support and Software updates + upgrades

- For each copy of UCC Client (personal or server)

    CON-SAU-UCCCLT1

- If SW-UCC-SERVER is purchased

    CON-SAU-UCCSERV

- If SW-UCC-MOBILITY is purchased

    CON-SAU-UCCMOB

Activation for purchased UCC Software

- UCC Personal and Server require license activation based on PAK ID (Product Activation Key), which requires internet access.

- Product Activation Key sent to customer by mail from Cisco Manufacturing (Email option is planned for the future)

- Activation handled during the first time installation.

- Activation binds PAK ID number to PC mac plus other PC info to prevent reuse of serial #

- After successful Activation UCC Software does not communicate to licensing server unless re-install

- Customers will be able to re-install on same PC unlimited times.

- Customers will be able to re-install same serial # on different PC twice a year.

Activation for Trial/Demo Mode

- UCC Personal and Server can be installed using 30 day "Trial" for serial number

- UCC Software on CCO Software download center, Reseller CCO Login required. Customers without SMARTnet contact can't access

- 30 day trial includes all features, nag reminder on startup for Personal and email to admin for Server version

- Activation binds unique Trial serial number to PC mac to prevent customer re-installing every 30 days

- Activation to licensing server required each time trial software is started to prevent date turn backs and such

- Customers can convert from Trial mode to purchase serial number without re-install, use Toolbar, Help, About

- No TAC support for customer Trial/Demo installs