



Cisco AIOps: Comment l'Intelligence Artificielle peut aider à mieux gérer mon Réseau LAN/WAN?

community.cisco.com en français

Thao Le-Thien, Technical Solutions Architect
Nicolas Boursier, Systems Architect
Enterprise Networking - France

19 mars 2024



Connectez, Engagez, Collaborez !

Solutions

Acceptez les solutions qui sont correctes et complimentez ceux qui vous ont aidé ! Aidez autres utilisateurs à trouver les réponses correctes dans la fenêtre de recherche.

Accepter comme solution

Compliments

Mettez en évidence les autres membres. Les votes utiles motivent les membres enthousiastes en leur offrant un signe de reconnaissance !



0 Compliments

Prix Spotlight Awards

De nouveaux lauréats tous les mois !

Démarquez-vous par vos efforts et votre engagement à améliorer la communauté et à aider les autres membres.

Les [Spotlight Awards](#) sont décernés chaque trimestre pour récompenser les membres les plus remarquables.

Rencontrez les gagnants de [novembre-janvier 2024](#)

Vous pouvez désormais également proposer un candidat !
[Cliquez ici](#)



Nos experts

Thao Le-Thien



Technical Solutions Architect

Diplômé de l'Institut Electronique du Nord (ISEN) à Lille, en France, Thao débute sa carrière en Officier Instructeur en Informatique dans la Marine Nationale au Centre d'Instruction Naval à Saint-Mandrier-Sur-Mer (Le Var 83) en 1988, puis il rejoint IBM en tant qu'Ingénieur Technique Commercial sur les technologies réseaux SNA.

En 1995, il rejoint Cisco comme Consultant Réseau pour développer et mettre en œuvre des solutions de transport de données entre le Mainframe et des agences en environnements LAN et WAN. En 2000, il rejoint l'équipe de spécialistes Enterprise Networking France en tant qu'Architecte de Solutions Techniques, travaillant sur des solutions innovantes d'intégration Voix, Données et Vidéo. Il s'oriente vers la gestion de réseaux puis l'orchestration de réseaux en environnement Campus. Thao participe activement aux projets clients LAN et WAN sur les technologies de commutation et sans-fil en IP traditionnel ou Fabric.

Nos experts

Nicolas Boursier



Systems Architect

Diplômé de l'Université Paris VII en Réseaux et Télécommunications, Nicolas a débuté sa carrière chez les opérateurs Orange Business Services et Bouygues Telecom en tant qu'ingénieur réseau.

Il a ensuite travaillé en avant-vente avec les constructeurs Ericsson et Alcatel-Lucent pour fournir des solutions d'infrastructure dorsale (backbone) aux opérateurs.

Nicolas a rejoint Cisco France en 2020 où il assume le rôle d'ingénieur avant-vente sur la technologie Catalyst SD-WAN.

Téléchargez la présentation <https://bit.ly/WEBsld-mar24>

Objectifs:

- Vue d'ensemble de l'IA chez Cisco
- Démonstration des bénéfices de l'IA en WAN et Campus Cisco

Sujets non traités:

- Qu'est-ce que l'Intelligence Artificielle?
- Comment ça marche l'IA?



- Pourquoi AIOps?
- Cisco et l'IA
- AIOps dans Catalyst SD-WAN & Demo
- AIOps dans Catalyst Campus & Demos
- Conclusion

Pourquoi AIOps ?





Quelle est la définition de l'AI Ops ?

L'AI Ops, ou Artificial Intelligence for IT Operations, est un terme qui désigne l'utilisation de techniques d'intelligence artificielle et de machine learning pour automatiser et améliorer les processus de gestion des opérations informatiques.

analyse de données à grande échelle pour surveiller les systèmes informatiques, identifier et anticiper les problèmes potentiels, et résoudre automatiquement ces problèmes

finaux et les opérations de l'entreprise.

Challenges de l'administration des réseaux aujourd'hui

Accroissement des terminaux et des usages

Les réseaux deviennent complexes

Mobilité

Cloud

De plus en plus de données de télémétrie, mais comment filtrer lesquelles sont pertinentes ?

Les entreprises veulent simplifier les opérations et protégée des cyber attaques

Amélioration de l'expérience utilisateur

Difficulté à trouver des ressources qualifiées pour la gestion du réseau

IDC*: Quatre catégories de cas d'utilisation pour la gestion de réseau d'entreprise améliorée par l'IA/ML

- **Analyser** : Comprendre ce qui se passe dans le réseau ; Apprendre ce qu'est un comportement normal et identifier les comportements anormaux qui indiquent des problèmes de performance ou de sécurité.
- **Optimiser** : augmentez l'utilisation du réseau grâce à des informations basées sur les données et des recommandations opérationnelles basées sur des modèles de données historiques pour prédire les comportements futurs du réseau.
- **Corriger** : résolvez les problèmes de réseau avant qu'ils n'affectent les utilisateurs. Réduisez le temps moyen d'identification et de réparation (MTTI/MTTR) des performances du réseau ou des anomalies de sécurité.
- **Prédire** : en fonction des modèles de trafic historiques, prévoyez les futurs problèmes de réseau qui peuvent être anticipés pour garantir l'expérience des utilisateurs et des applications.

Gartner

“Yet, there is no doubt: There is no future of IT operations that does not include AIOps”

Gartner, Inc. |G00750431



Top of mind AI use cases of Cisco IT infra

Use Cases	Customer Value (survey score)	Perceived as High ROI	Technical Difficulty
Root cause analysis	4.8	●	4.1
Event correlation	4.6	●	4.0
Predictive device maintenance	4.3	●	3.2
Automatic remediation	4.2	◐	3.7
Application experience: monitor/predict	4.1	◐	3.0
Configuration changes validation	4.0	◐	3.0
Wireless capacity prediction	4.0	◐	3.1
Alert noise reduction	3.9	◐	3.2
Network policies and user authentication predictions and recommendation	3.9	◐	3.2

Cisco et l'IA



Predictive AI

Maturity in 2017

Prediction, Recommendation

Predictive AI focuses on analyzing existing data that can be used **for predictions and automation**

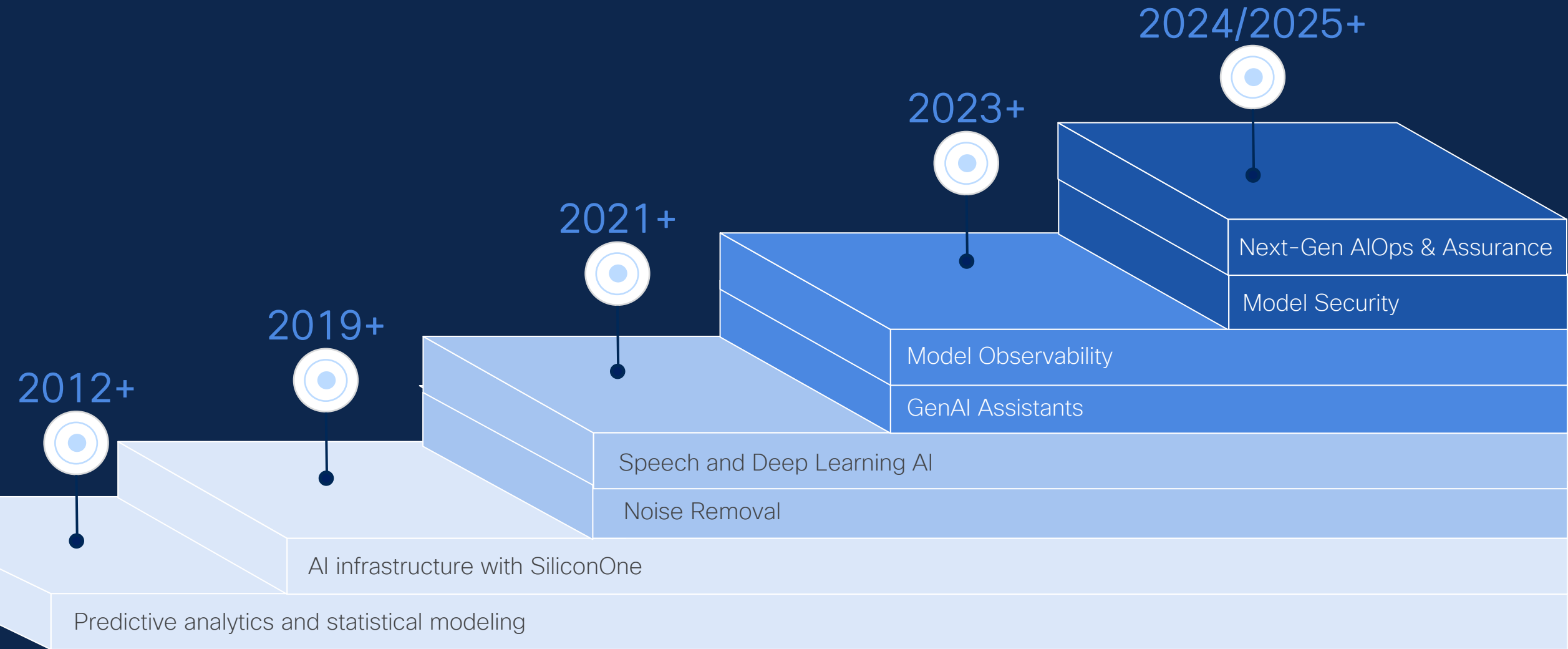
Generative AI

Maturity in 2022

Creation, Reinvention

Generative AI focuses on learning a representation of artifacts from data and using it to **generate original artifacts** based on predicted sequences of information from a given prompt

Cisco's AI Evolution



Bolstering our AI capabilities with acquisitions and investments

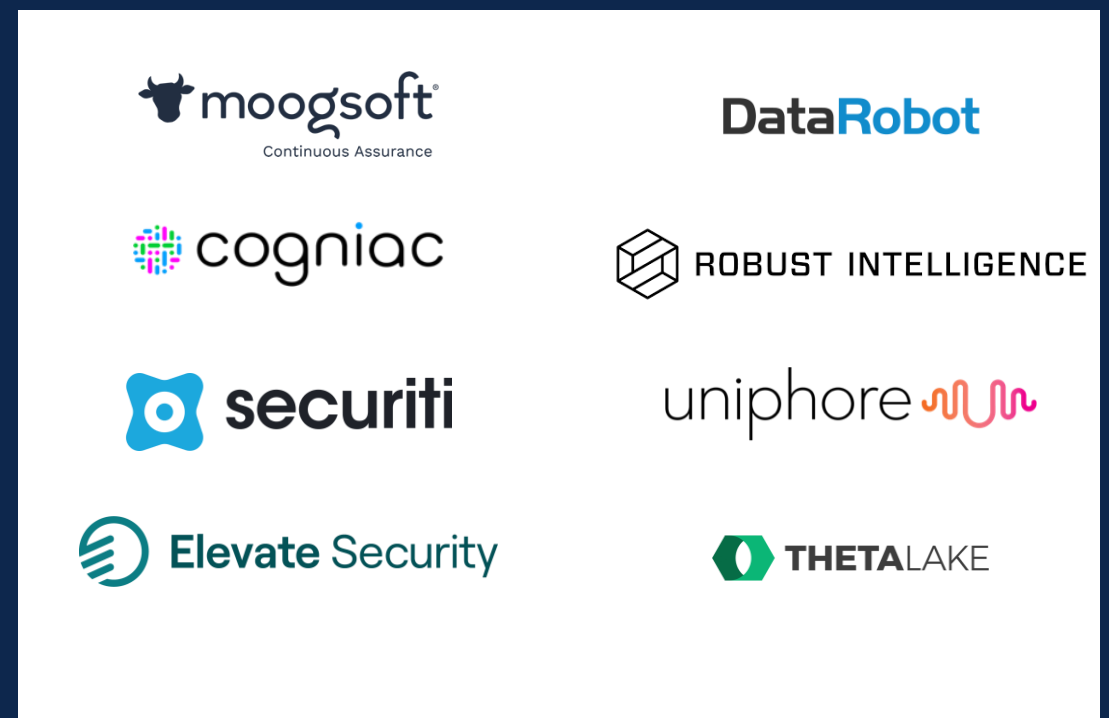
Acquisitions

Sampling of Cisco acquisitions with AI capabilities

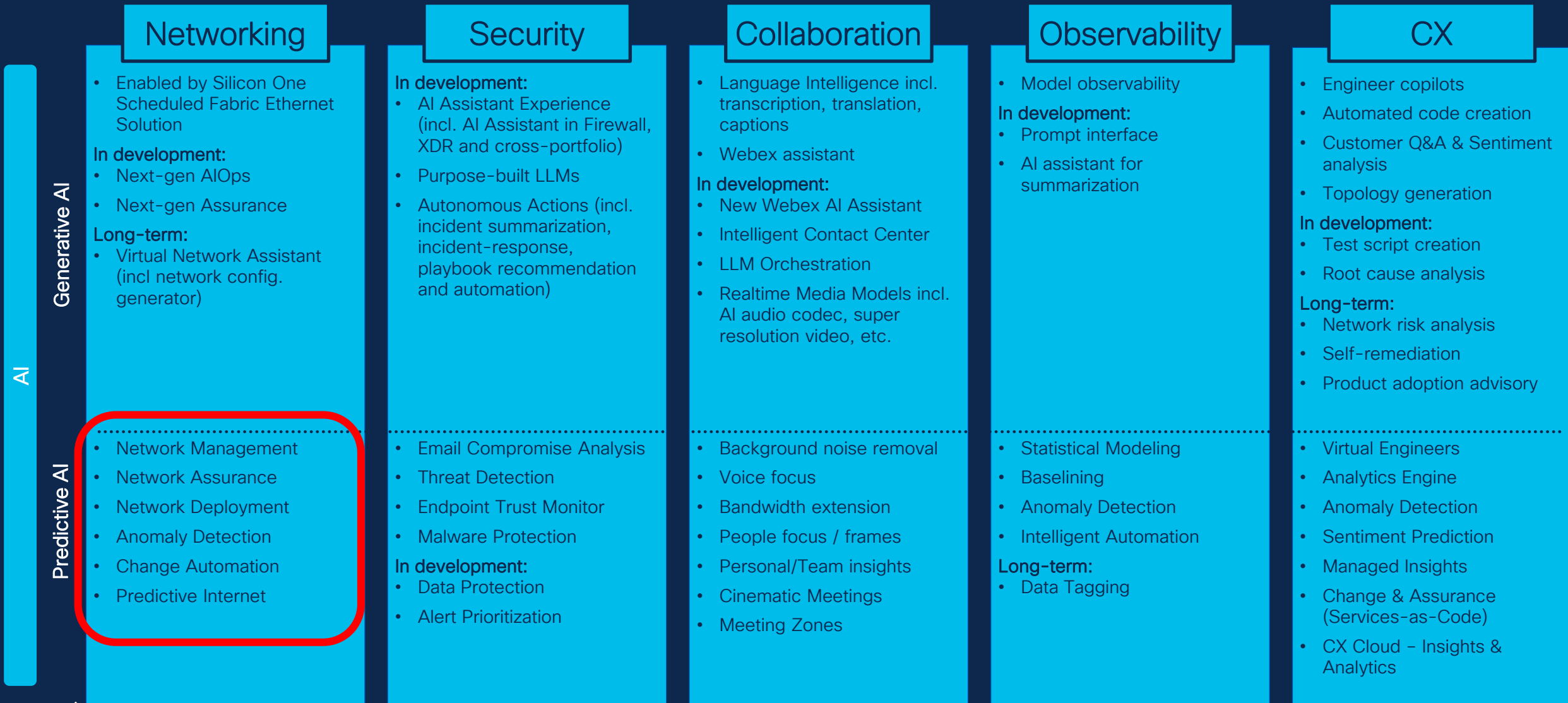


Investments

Sampling of current portfolio companies with AI capabilities



AI-driven portfolio today



Catalyst SD-WAN Analytics

Powered by WAN Insights

Rich Monitoring using SD-WAN Manager and SD-WAN Analytics

Global

Regional

NetOps

SecOps

Overall Health

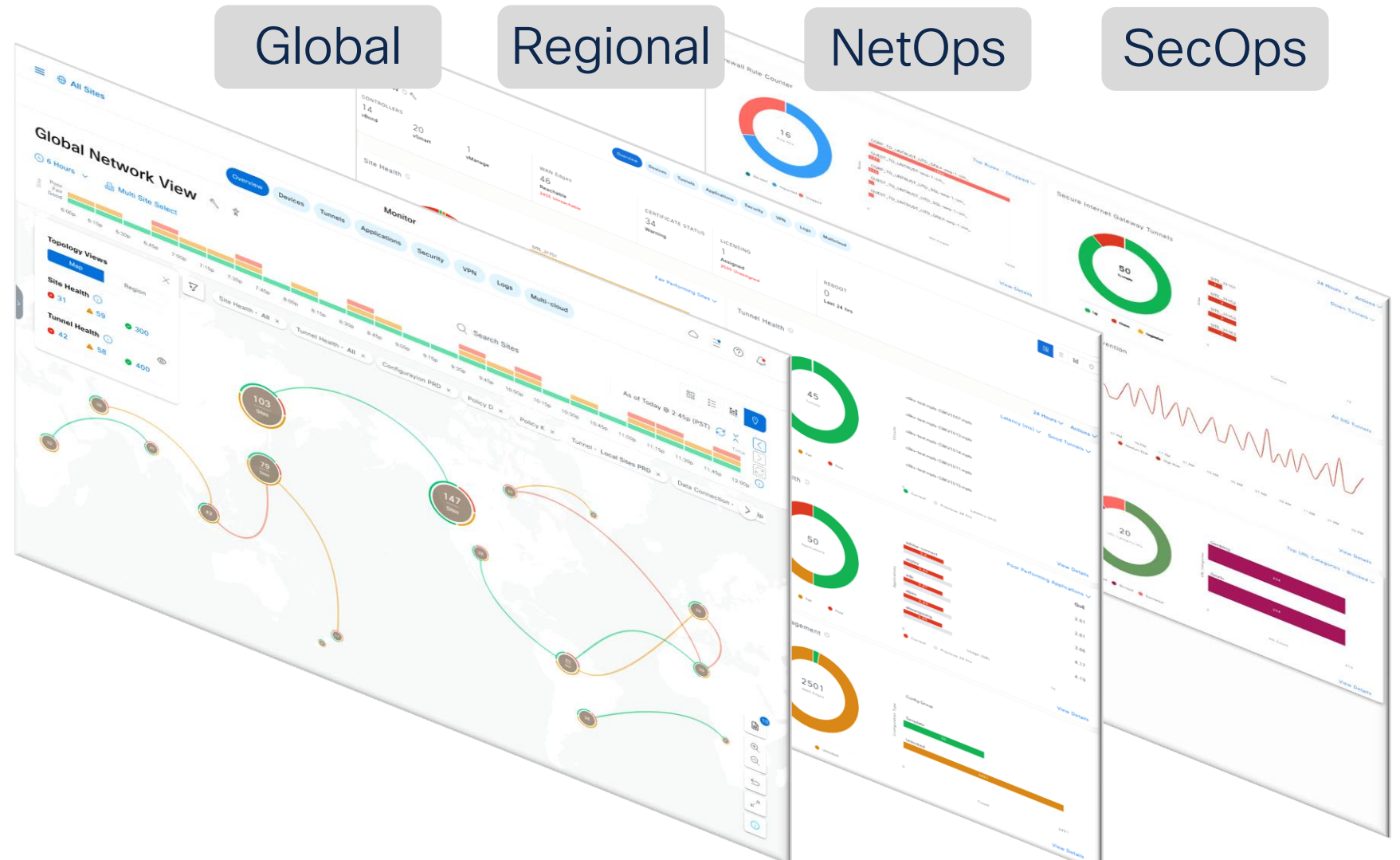
Sites

Devices

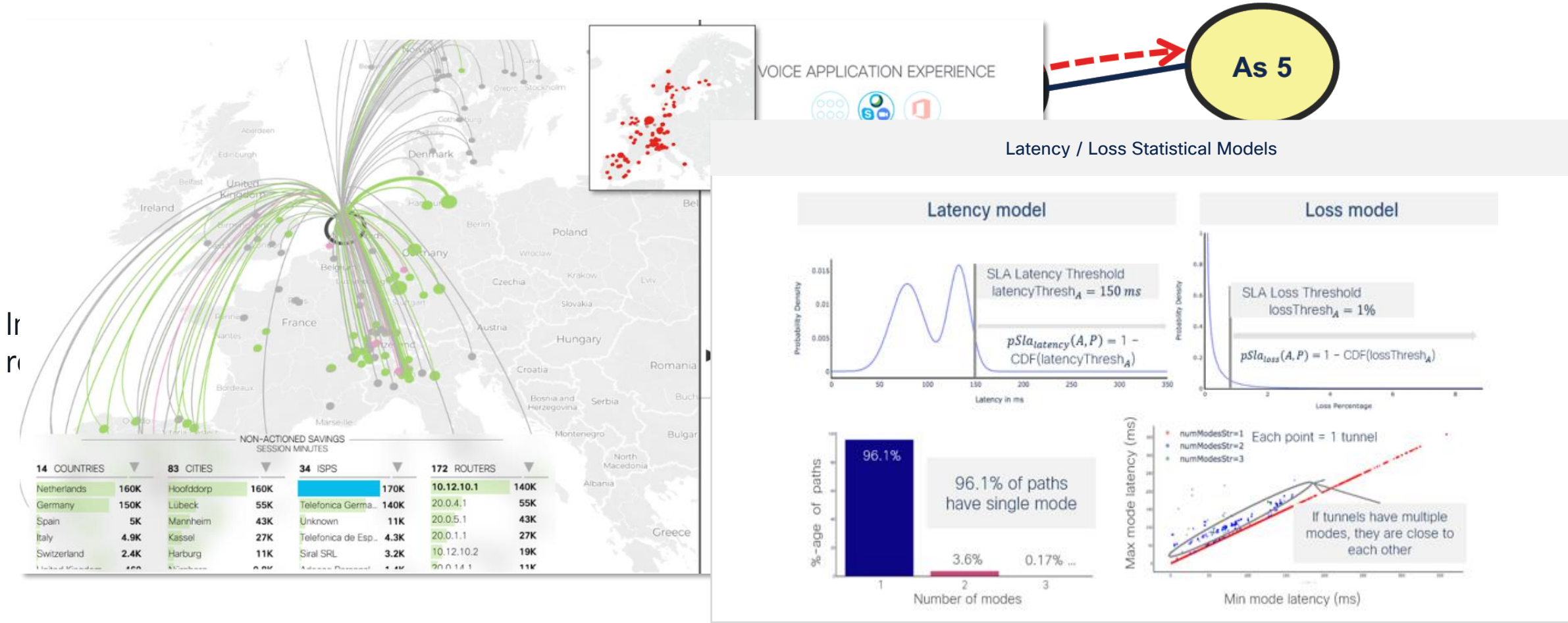
Circuits

Applications

Clients



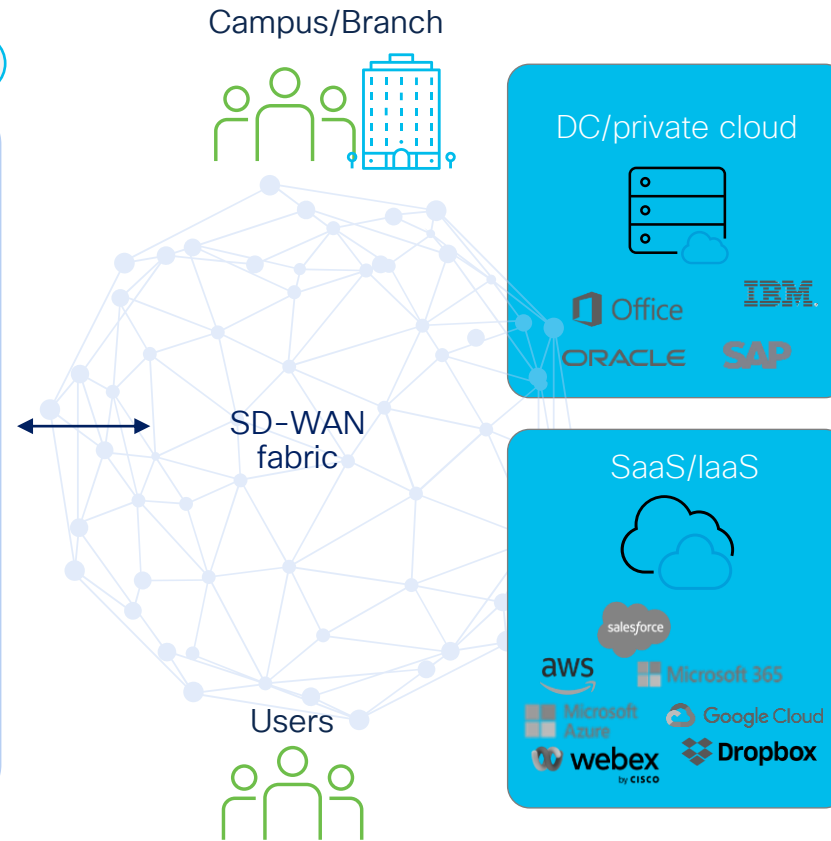
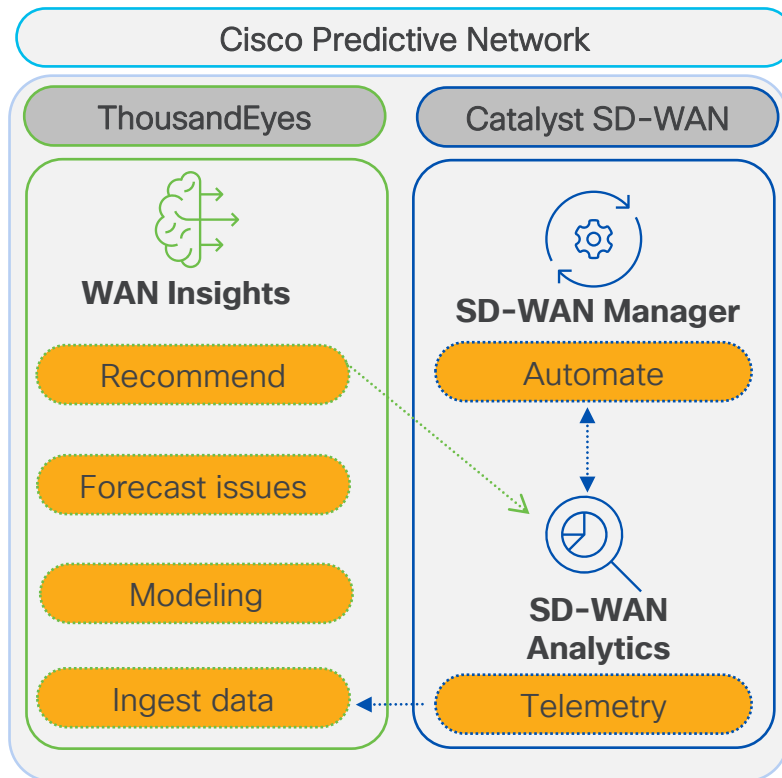
Predictive Networks : Moving Networks from Reactive to Preventative



*WAN Insights received the 2023 Cloud Computing Product of the Year Award by TMC's Cloud Computing Magazine for its standout innovation

Predictive Path Recommendations

With closed-loop automation



Simplify operations with closed-loop automation

- Apply or Revert recommendation through simple click actions
- Automation available for Applications defined through Application-aware Routing (AAR) policy

- Overview
- Devices
- Tunnels
- Applications
- Security
- VPN
- Logs
- Multicloud

Overview ⓘ 🔑

🏠 ☰ 📄 📍

CONTROLLERS

1 Validator 1 Controller 1 Manager

WAN EDGES

7 Reachable

CERTIFICATE STATUS

0 Warning

LICENSING

0 Assigned
11 Unassigned

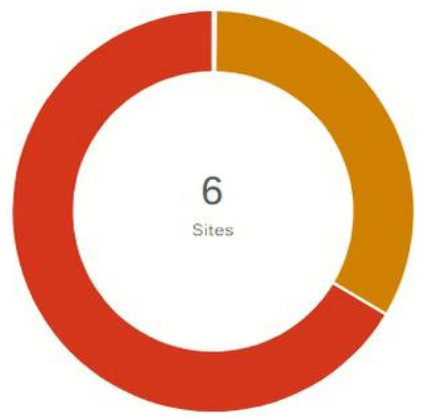
REBOOT

0 Last 24 hrs

24 Hours ▾ Actions ▾

Site Health ⓘ

Poor Performing Sites ▾



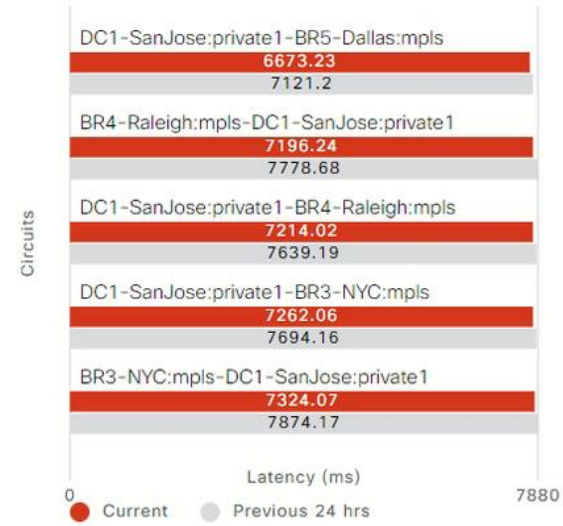
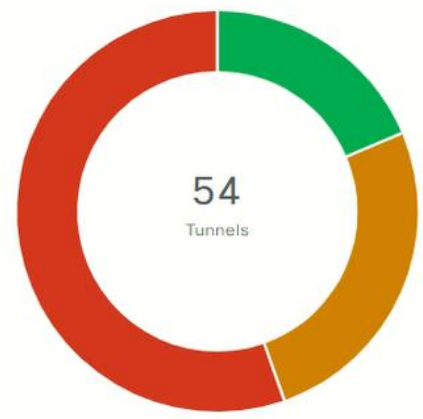
● Good ● Fair ● Poor

● Current ● Previous 24 hrs

[View Details](#)

Tunnel Health ⓘ

Latency (ms) ▾ Poor Tunnels ▾



● Good ● Fair ● Poor

● Current ● Previous 24 hrs

[View Details](#)

- Overview
- Devices
- Tunnels
- Applications
- Security
- VPN
- Logs
- Multicloud

Overview

Grid, List, Table, Location icons

CONTROLLERS
1 vBond
1 vSmart
1 vManage

WAN Edges
5 Reachable

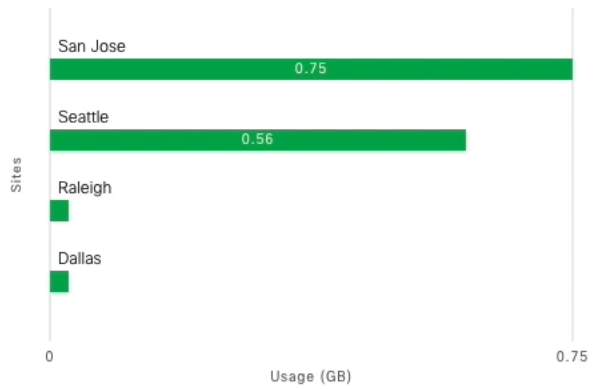
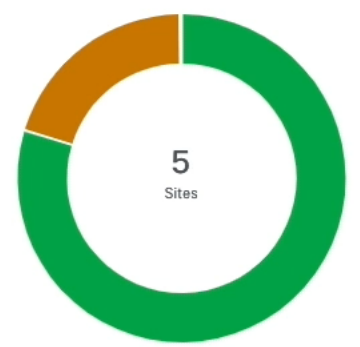
CERTIFICATE STATUS
0 Warning

LICENSING
0 Assigned
5 Unassigned

REBOOT
0 Last 24 hrs

Site Health

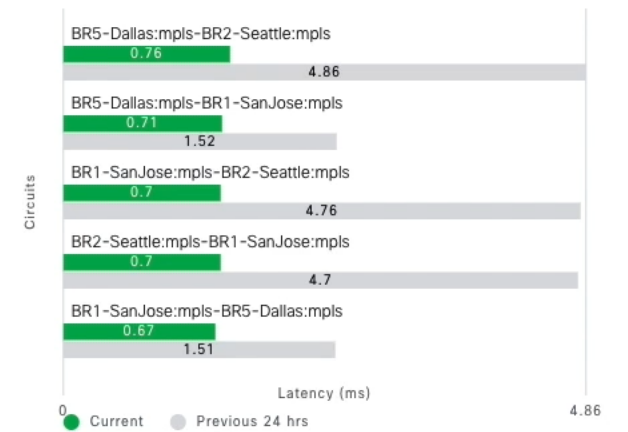
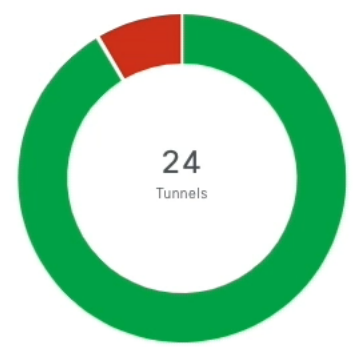
Good Performing Sites



View Details

Tunnel Health

Latency (ms) Good Tunnels



View Details

WAN Edge Health

CPU Load (%) Fair Devices



Application Health

Good Performing Applications



QoE

outlook-web-service	8.51
ms-services	

AIOps: Predictive Networks

Powered by ThousandEyes WAN Insights (2022)



Forecast issues and make policy recommendations



1. Ingest Telemetry

2. Data Analysis

3. Feedback Loop

Transforming IT operations from a reactive to a **predictive model**

Recommends the path to switch to

Current & Recommended Path Quality with estimated % gain

Out-of-the-box Application Groups



• Included with SD-WAN DNA Advantage+ license; ThousandEyes Enterprise Agent not necessary

Pourquoi ferais-je confiance à l'intelligence artificielle de Cisco?



- 1 Je peux visualiser simplement l'objet de la recommandation
- 2 Je peux voir dans le temps l'impact potentiel de la recommandation de l'IA
- 3 Je peux passer en revue les caractéristiques de chemin associées, telles que la perte de paquet, latence et gigue qui sont à l'origine de la recommandation.

Pourquoi ferais-je confiance à l'intelligence artificielle de Cisco?



Recommended Actions

View · Sort by Gain % ▾

Search site, location

Office365_apps
Site 400
United States · San Jose

Switch from **mpls** to **public-internet**

Mar 28, 2023 07:00 PM

Path Quality
Current Path: 69.7%
Recommended Path: 100.0% **+30.30%**

Impacted Clients: 0

View Details | **Apply** 1

Office365_apps
Site 400
United States · San Jose

Switch from **mpls** to **public-internet**

Apr 21, 2023 07:00 PM

Path Quality
Current Path: 98.9%
Recommended Path: 100.0% **+1.06%**

Impacted Clients: 1

View Details | **Revert**

Applicationser...
Site 400
United States · San Jose

Switch from **public-internet, mpls** to **public-internet**

Apr 17, 2023 07:00 PM

Path Quality
Current Path: 99.5%
Recommended Path: 100.0% **+0.53%**

Impacted Clients: 0

View Details | **Revert** 3

- 1 L'IA SD-WAN Analytics recommande une action, l'utilisateur choisi de l'appliquer ou pas
- 2 L'utilisateur peut visualiser le changement de configuration propose par l'IA
- 3 L'utilisateur peut à tout moment faire marche arrière si il n'est pas satisfait du résultat

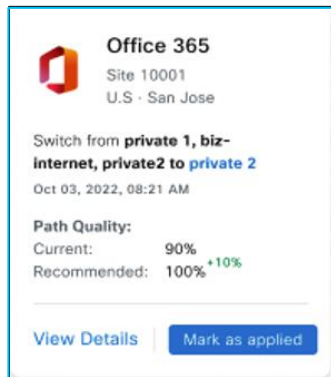
Cisco SD-WAN Configuration · Policies

Configuration	Policy
228 count iperf_ctr_1456239914	227 count iperf_ctr_703601520
229 sla-class Best-Effort	228 sla-class Best-Effort
230	229
231	230
232 sequence 101	231 sequence 101
233 match	232 match
234 source-ip 0.0.0.0/0	233 source-ip 0.0.0.0/0
235 app-list office365_apps	234 app-list office365_apps
236	235
237 action	236 action
238 count office365_ctr_1456239914	237 count office365_ctr_703601520
239 sla-class Best-Effort preferred-color mpls	238 sla-class Best-Effort preferred-color mpls
240	239
241	240
242 sequence 111	241 sequence 111
243 match	242 match
244 source-ip 0.0.0.0/0	243 source-ip 0.0.0.0/0
245 app-list webex_apps	244 app-list webex_apps
246	245
247 action	246 action
248 count webex_ctr_-51348706	247 count webex_ctr_-34814677
249 sla-class Voice-And-Video preferred-color mpls public-internet	248 sla-class Voice-And-Video preferred-color public-internet
250	249
251	250

AI/ML Leadership for Optimal User Experience

Predictive Path Recommendations

AI Ops closed-loop automation powered by WAN Insight



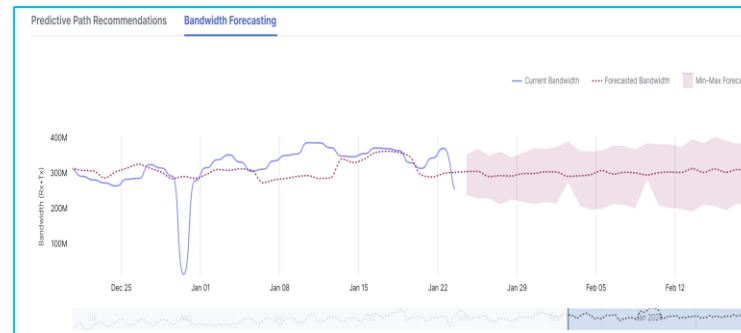
Forecast issues & make policy recommendations



Forecasting Future Bandwidth Needs

NEW

Capacity planning without the hassle

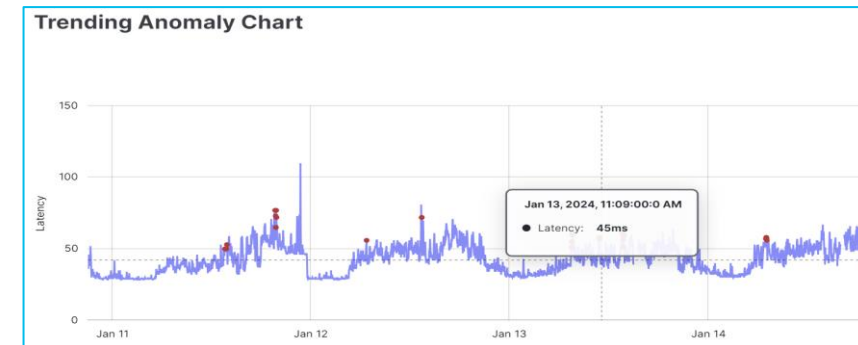


Currently in Private Preview
GA Target: Q1-CY24

Detecting Network Anomalies

COMING SOON

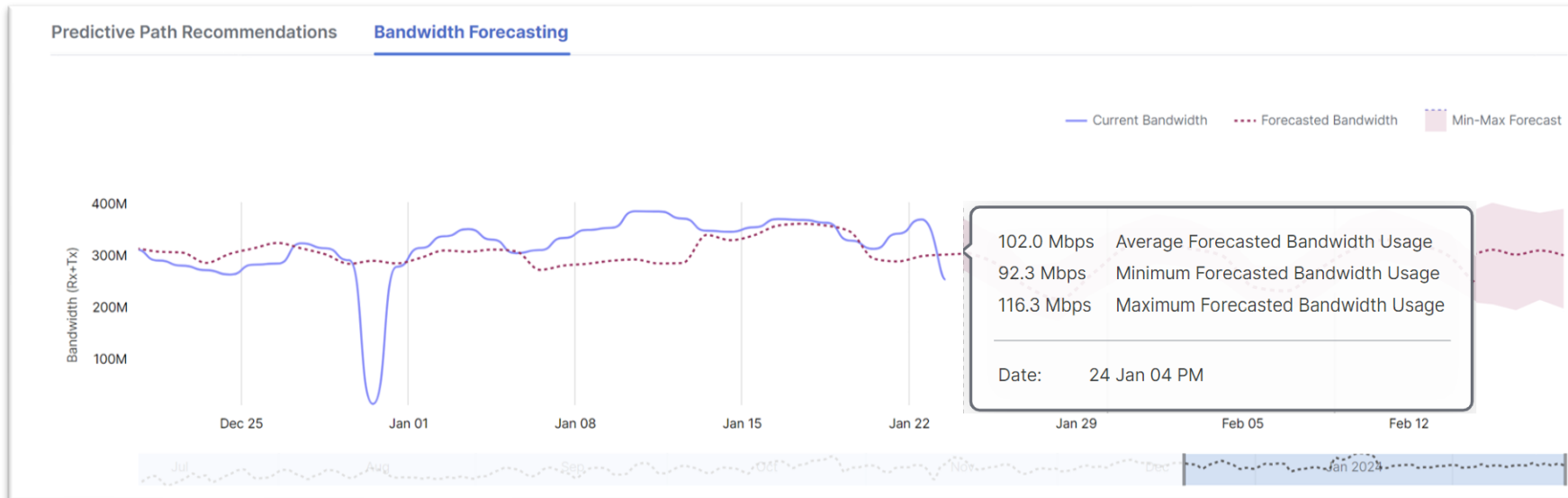
Proactively identify issues to resolve them quickly



Coming soon for Private Preview by mid-CY24

AI Ops: Forecast future WAN Bandwidth needs

NEW



Currently available in Private Preview for select SD-WAN Analytics customers in US-West region

Benefits

- Helps organization with capacity planning

Highlights

- Track historical usage of individual links and forecast future usage (Top 50 links)
- Provide forecast for several weeks in future
- Compare historical and forecasted bandwidth usage

AI Ops: Anomaly Detection

Coming Soon*

Benefits

- Identify **network anomalies** & take proactive actions before issues occur

Highlights

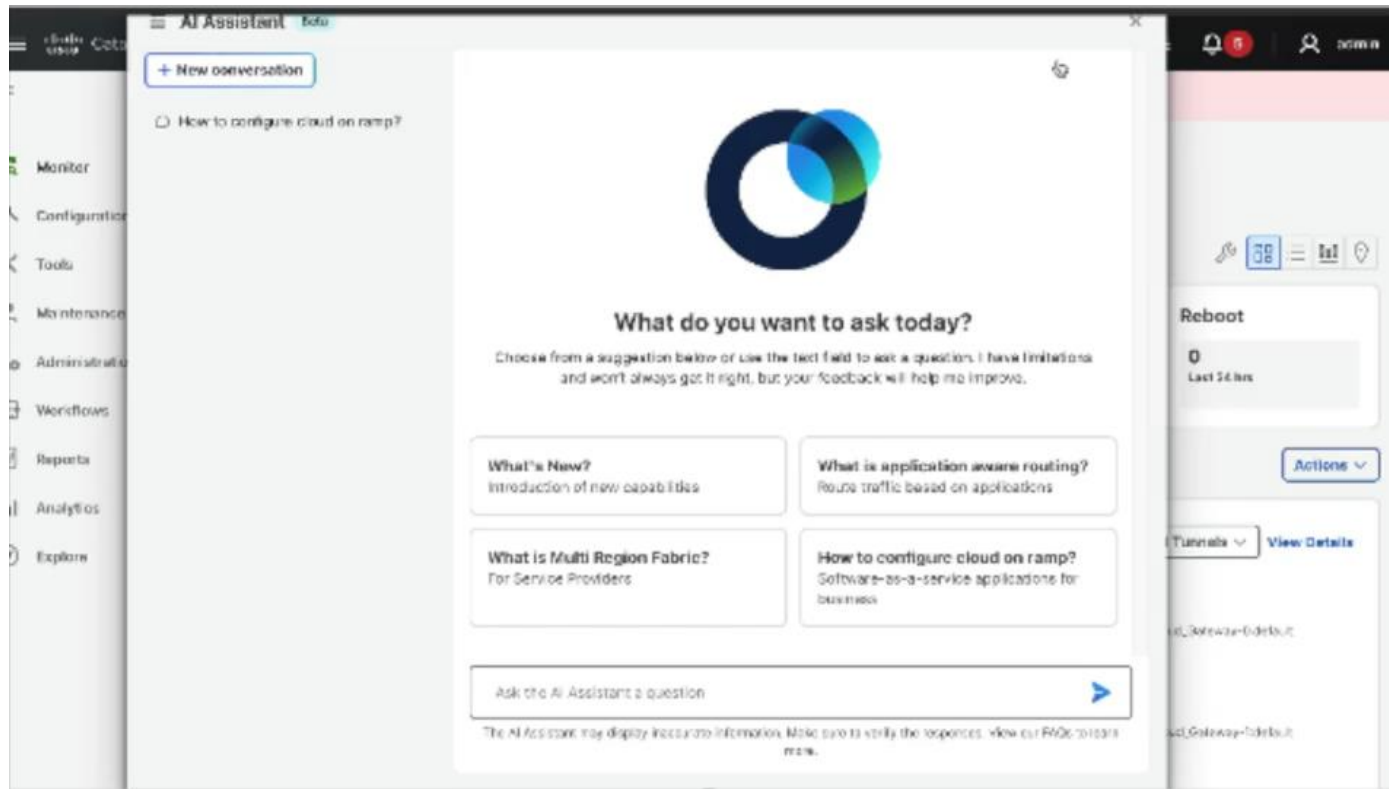
- Identify anomalous patterns w/ network KPIs, such as loss, latency, & jitter
- Assess impact scope (sites, clients, tunnels)



*Tentative target by mid-CY24

AI Ops: Cisco Network Virtual Assistant (Chatbot)

Coming Soon*



Benefits

- Interactive LLM-based Virtual Assistant
- Help with **feature-related user queries** w/ information fetched from documentation
- Help with **operational queries**, such as health information

Phase 1: Beta (Mar/Apr'24)

- Contextual help & query assistance – LLM trained on public documents
- Core fulfillment use-cases

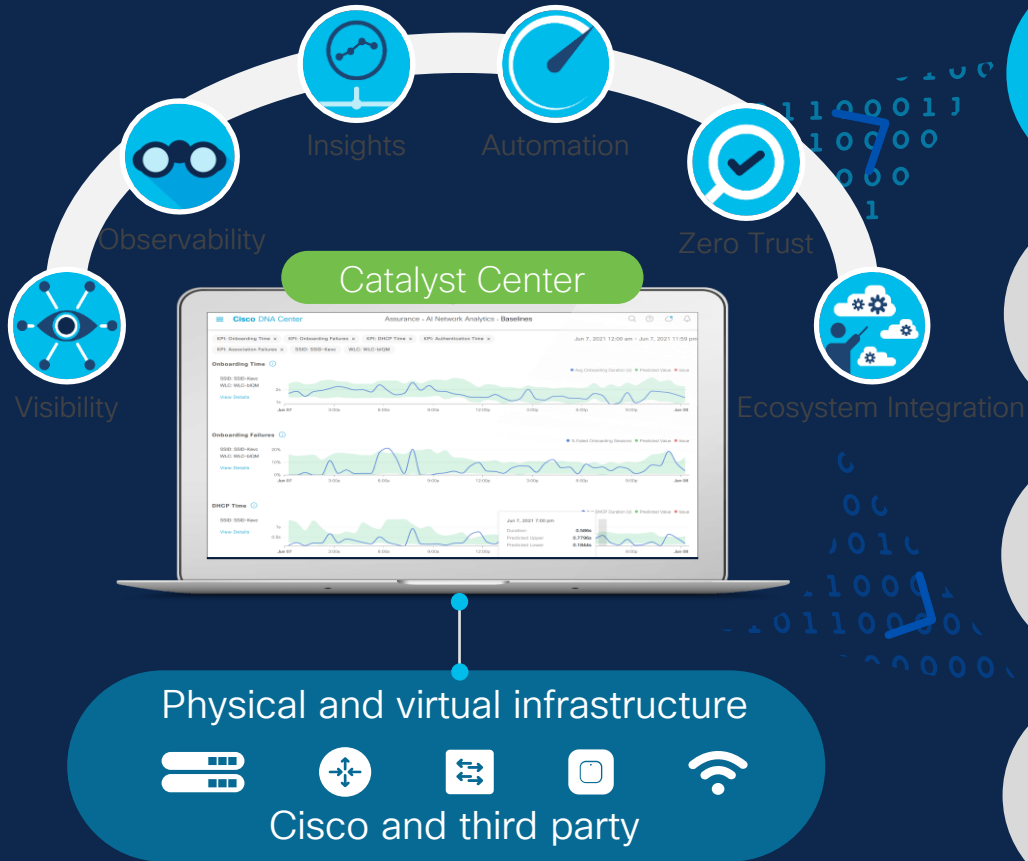
Phase 2: GA (mid-CY24)

- Handle most frequent level-1 troubleshooting workflows
- Multimodal response w/ embedded shortcuts & links to workflow for navigational ease

Catalyst Center AIOps

Catalyst Center

Provides that digital agility to drive network insights, automation, and security



AIOps

AI-driven visibility, observability, insights, and troubleshooting to ensure the health of your *users*, applications and infrastructure



NetOps

Automation to simplify the creation and maintenance of your networks with flexibility to move from manual to AI-assisted to *selectively autonomous* change mgmt



SecOps

AI-driven security to classify endpoints and enforce security policies for a complete *zero trust* workplace solution.



DevOps

Mature APIs, SDKs, and closed-loop integrations to untangle the complexities of *ecosystem integration*.

Cisco AIOps Technology Landscape



Machine Reasoning

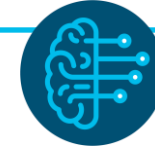


- Capture human **knowledge** via semantic model (ontology) with concepts, relationships & rules
- **logical reasoning** to make inferences / conclusions

Use Cases

- **Network troubleshooting based on well-known troubleshooting exercise**
- Compliance checking
- Assisted Network Remediation
- Architecture : Expert knowledge-bases and network automation module

Machine Learning



- Build **probabilistic** model from big data.
- Make **data-driven** decisions or predictions.
- Detect and Root cause from predication model

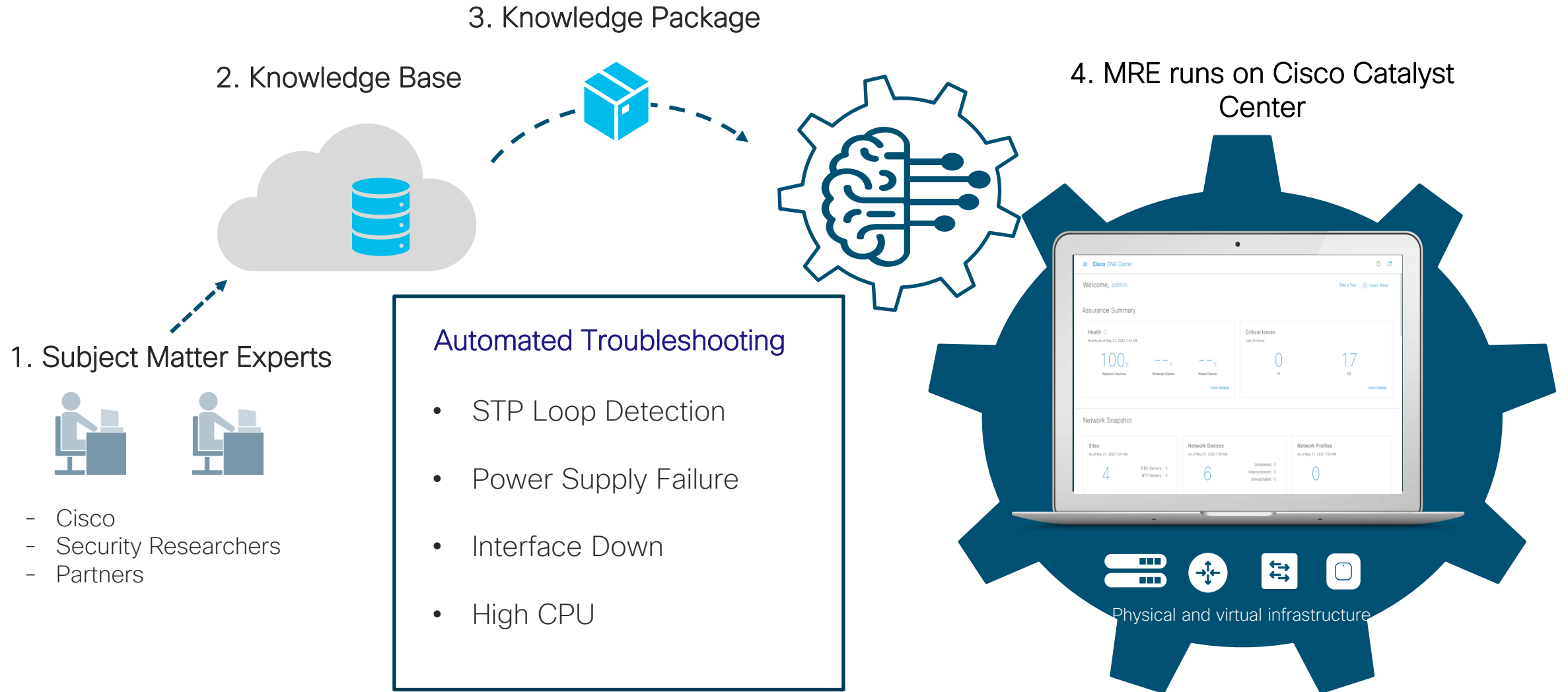
Use Cases

- **Discover hidden insights in data**
- Behavioral/Trend analysis, Impact Analysis, Event Correlation, Predictive Analytics.
- Architecture
Cloud-based, Global Big Data Analytics, using Cisco DNA Cloud Connector

Catalyst Center AI/MRE

Machine Reasoning Engine

End to End



Catalyst Center AIOps

a Machine Reasoning Engine that is like having a 30-year Cisco expert in your pocket

The screenshot displays the Cisco DNA Center AIOps interface. The main heading is "Interface 'GigabitEthernet1/0/5' is down on network device 'SFO13-D9300-1'". A large "DEMO" watermark is overlaid on the interface. The interface shows a "Root Cause Analysis" section with a "Reasoning Activity" tab. The reasoning activity is visualized as a hexagonal flowchart with eight steps, each marked with a checkmark:

- Analyze issue details for interface flaps
- Get platform details
- Finding the link peer device
- Recording media type and error counts
- Checking cable diagnostics
- Checking error disable logs on the interface.
- Finding IP address of connected device.

On the right side, there is an "Activity Details" section with a "Hide" button. It lists several activities with timestamps:

- Analyze issue details for interface flaps (Oct 18, 2021 3:24:47 PM)
- Get platform details (Oct 18, 2021 3:24:47 PM)
- Finding the link peer device (Oct 18, 2021 3:24:47 PM)
- Recording media type and error counts (Oct 18, 2021 3:24:53 PM)
- Checking cable diagnostics on 10.201.80.96 (Oct 18, 2021 3:24:53 PM)
- Get platform details (Oct 18, 2021 3:24:53 PM)
- Checking error disable logs on the interface. (Oct 18, 2021 3:24:53 PM)

The interface also includes a "Run Again" button and a "Last Run" timestamp of "Oct 18, 2021 3:24 PM". On the left side, there is a sidebar with "Open" and "Resolved" tabs, a "Most Impacted Areas" section, and a table with columns for "Priority" and "Issue Type". The table shows several entries with priorities P1 and P2.

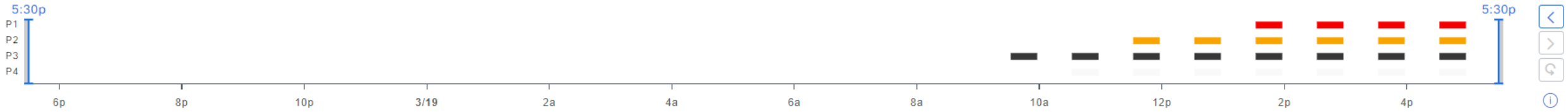
Catalyst Center

a **Machine Reasoning Engine** that is like having a 30-year Cisco expert in your pocket

Issues ▼ Events

Global ⋮ 24 Hours ▼

Mar 18, 2024 5:30 PM - Mar 19, 2024 5:30 PM ⚙️



Most Impacted Areas by Issue Priority: Global

San Jose
0 P1 | 12 Open

San Francisco
2 P1 | 3 Open

All | P1: 4 | P2: 6 | P3: 8 | P4: 7 | AI-Driven: 5

Total Open: 25

[Export](#)

Search Table

Priority ▲	Issue Type ▲	Device Role	Category	Issue Count ▼	Site Count (Area)	Device Count	Last Occurred Time ▼
P1	Interface Connecting Network Devices is Down	DISTRIBUTION	Connectivity	2	1	2	Mar 19, 2024 2:44 PM
P1	Layer 2 loop symptoms	DISTRIBUTION	Connectivity	2	1	2	Mar 19, 2024 2:42 PM

Catalyst Center AIOps

a **Machine Reasoning Engine** that is like having a 30-year Cisco expert in your pocket

(P1)Layer 2 loop symptoms

Mar 18, 2024 5:30 PM - Mar 19, 2024 5:30 PM | Global

2 Open Issues

1 Area
1 Buildings, 1 Floors

2 DISTRIBUTION

Search Table

0 Selected Actions

Export

<input type="checkbox"/>	Issue	Site	Device	Device Type	Issue Count	First Occurred Time
<input type="checkbox"/>	Host flaps observed in 1 VLAN(s)	North America/USA/California/San Francisco/SFO13	SFO13-D9300-1	Cisco Catalyst 9300 Switch	1	Mar 19, 2024 5:31
<input type="checkbox"/>	Host flaps observed in 1 VLAN(s)	North America/USA/California/San Francisco/SFO13	SFO13-D9300-2	Cisco Catalyst 9300 Switch	1	Mar 19, 2024 5:31

2 Records

Show Records: 10

1 - 2

< 1 >

P1 Host flaps observed in 1 VLAN(s)

Status: ▼ 📄

Issue Profile: global [🔗 Edit Issue Settings](#)

Device	🔗 SFO13-D9300-1
Role	DISTRIBUTION
Time	Mar 19, 2024 5:31 PM
Location	Global/North America/USA/California/San Francisco/SFO13
Potential Root Cause	MAC_FLAPPING

INITIAL ASSESSMENT

1

VLANs in the Potential Loop

3

Ports in the Potential Loop

Problem Details

Problem Details

Root Cause Analysis *MRE*

Host MAC Address flaps are detected along with other events that are indicative of a STP loop. Go to [Root Cause Analysis](#) for detailed troubleshooting and see the exact impact and the devices involved in the loop.

▼ Relevant Events

▼ Potential Loop Details

🔍 Filter

🔍 Find

	Device	Role	Port in loop	Duplex	VLAN in loop
	🔗 SFO13-D9300-1	DISTRIBUTION	GigabitEthernet1/0/3	Full	--
	🔗 SFO13-A3850-1	ACCESS	GigabitEthernet1/0/5	--	--

Device: SFO13-D9300-1
 Role: DISTRIBUTION
 Time: Mar 19, 2024 5:31 PM
 Location: Global/North America/USA/California/San Francisco/SFO13
 Potential Root Cause: MAC_FLAPPING

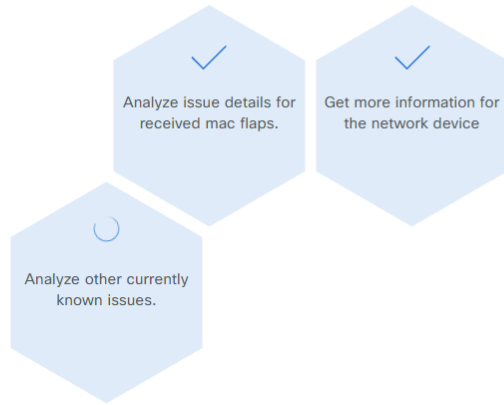
INITIAL ASSESSMENT

- 1 VLANs in the Potential Loop
- 3 Ports in the Potential Loop

Problem Details | Root Cause Analysis | [View All Network Reasoner Tools](#)

Root Cause Analysis ^{MRE}

Reasoning Activity | Conclusions (0)



Activity Details [Hide](#)

Analyze issue details for received mac flaps.
 Mar 19, 2024 5:32:35 PM

Get more information for the network device
 Mar 19, 2024 5:32:35 PM

Stop

Problem Details | Root Cause Analysis | [View All Network Reasoner Tools](#)

Root Cause Analysis ^{MRE}

Reasoning Activity	Conclusions (1)
2 31	4eba-a181-952afa4fca46 D9300-2 GigabitEthernet1/0/24
3 31	21bd59ac-deaf-4ee8-a078-dae04d1655c0 SFO13-A3850-1 GigabitEthernet1/0/24
4 31	21bd59ac-deaf-4ee8-a078-dae04d1655c0 SFO13-A3850-1 GigabitEthernet1/0/23
5 31	a977ab34-2b6d-442e-880c-ff09c3971ba8 SFO13-D9300-1 GigabitEthernet1/0/23

6 Records Show Records: 10 1 - 6

Suggested Action:

Enable VLAN 31 STP instance on these devices.

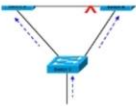





[View Relevant Activities](#)

Machine Reasoning Engine Use cases

Automated Troubleshooting and Root Cause Analysis

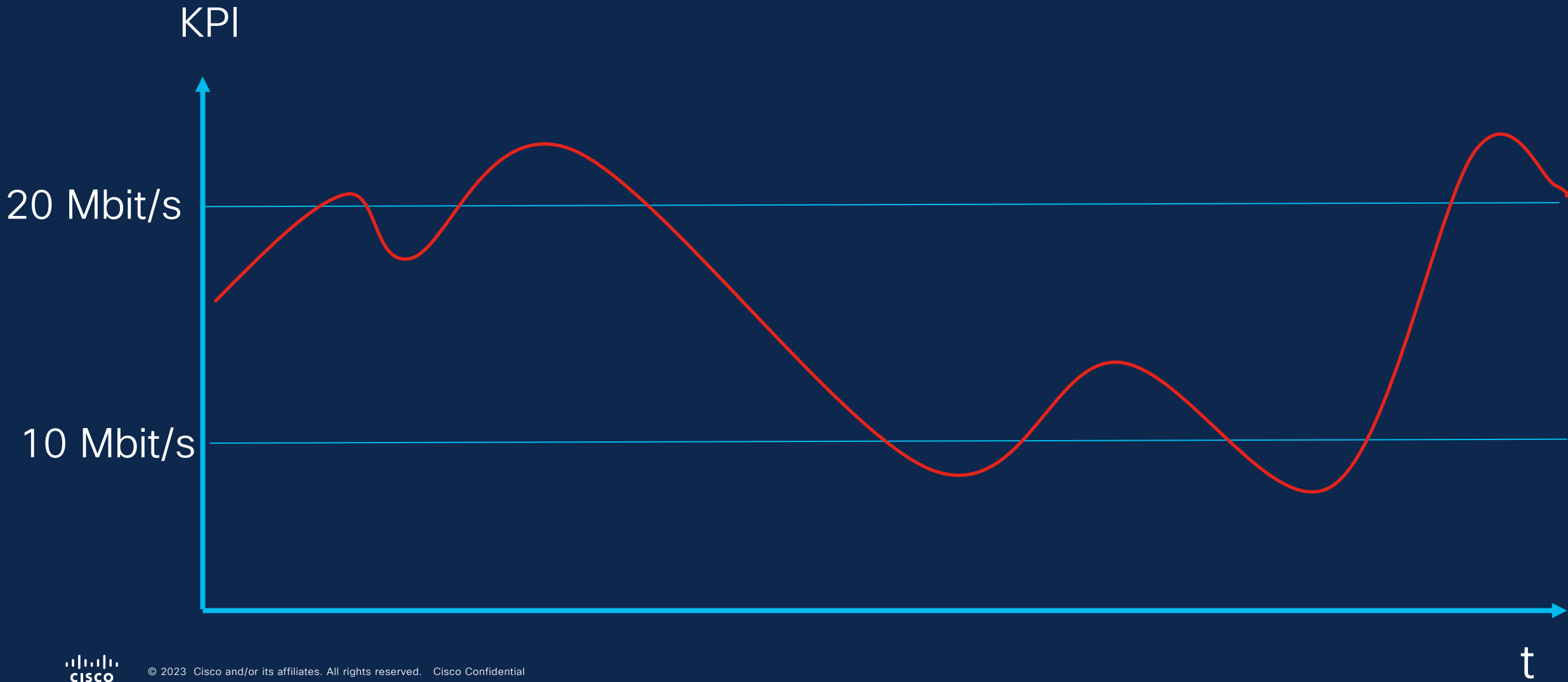
Insight generation based on externally captured knowledge and aligned with best practices and validated designs



- 1 STP Loop Detection 
- 2 Power Supply Failure 
- 3 Interface Down 
- 4 High CPU 
- 5 Ping Test 
- 6 Fabric Data Collection 

Catalyst Center AI/ML

Faut-il générer une alarme ?



Proactive & Predictive Insights

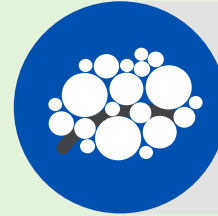
Intelligent Analysis



Find Issues
Before Users Do



Proactive Exploration

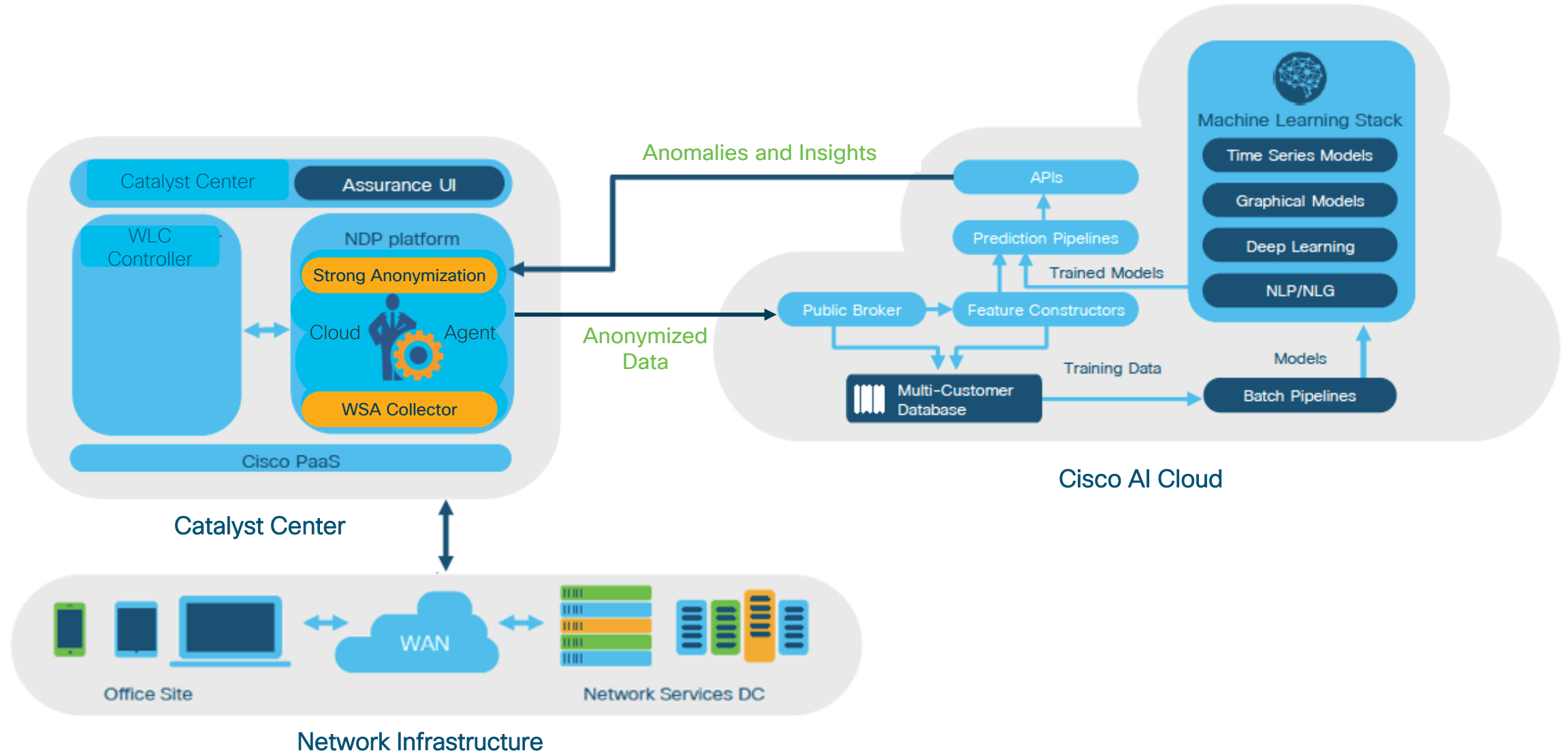


System Generated Insights



Peer-to-peer &
Site-to-site Comparison

Catalyst Center AIOps AI/ML Architecture



AI issues in issues dashboard

DEMO

Cisco DNA Center Assurance · Dashboards · Issues

Open Resolved Ignored

Global 7 Days

Most Impacted Areas

Area	Open	P2
San Jose	1998	211
San Francisco	3493	166
SITE-6Zc_	10	8
SITE-6Zc_	10	8
SITE-dGLo	10	7

Total Open: 5735

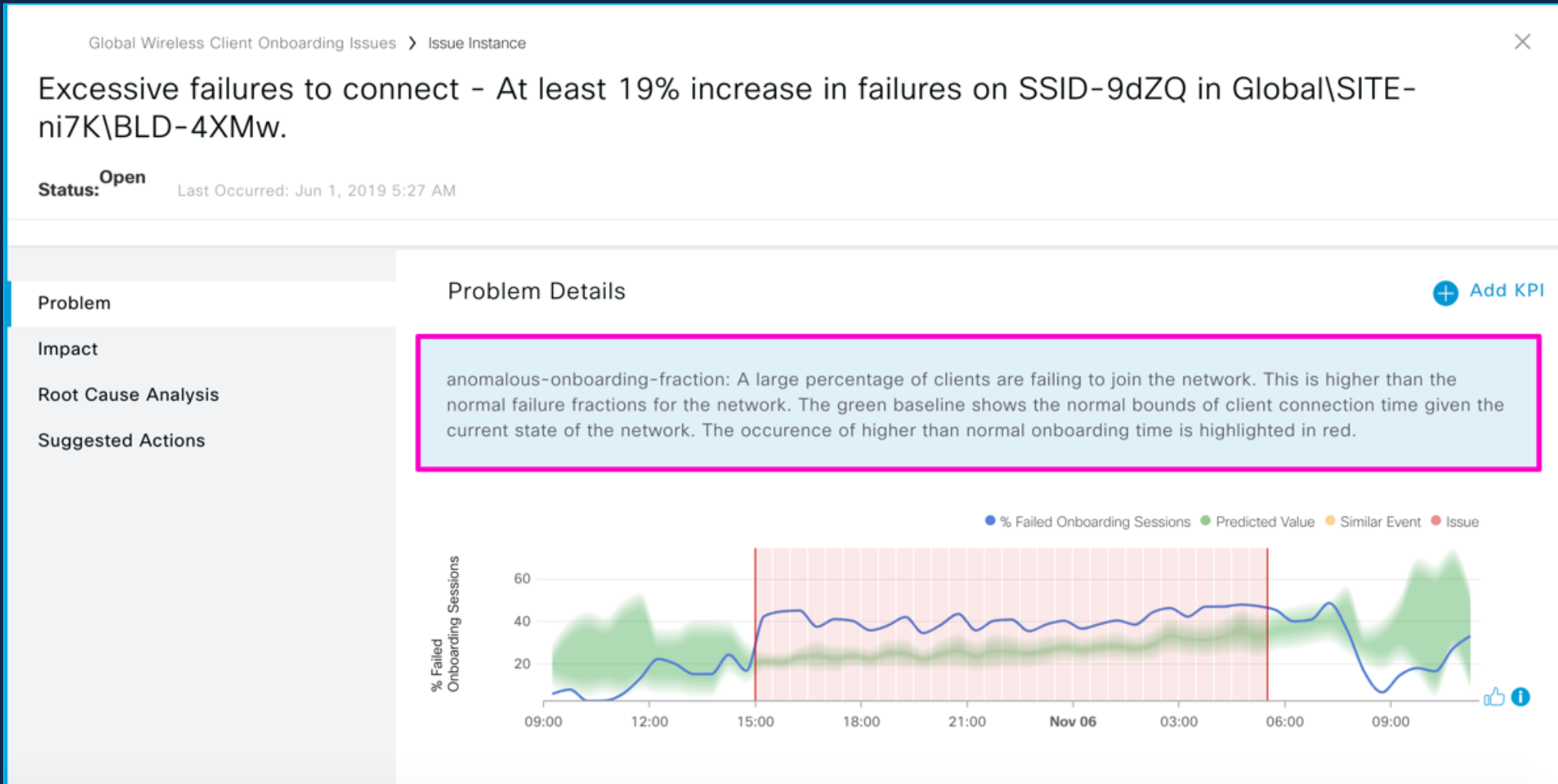
AI issues tab

Jan 27, 2021 8:00 PM - Feb 3, 2021 8:00 PM

Priority	Issue Type	Device Role	Category	Issue Count	Site Count (Area)	Device Count	Last Occurred Time
P2	Radio High Utilization (5GHz)	ACCESS POINT	Utilization	377	2	9	Feb 3, 2021 7:20 PM
P2	AI Drop in total radio throughput	ACCESS POINT	Application	20	3	--	Feb 3, 2021 7:30 AM
P2	AI Excessive failures to connect - High deviation from baseline	WIRELESS	Onboarding	29	3	--	Feb 2, 2021 8:36 AM
P2	AI Excessive time to get an IP Address - High deviation from baseline	WIRELESS	Onboarding	12	0	--	Feb 1, 2021 11:45 AM



Identify “Green band” – normal condition as a result of AI Statistical modeling



Root Cause Analysis – Identify Six Ws Who / What / When / Where / Why / HoW

3 When

4 Where

6 How

5 Why

1 Who

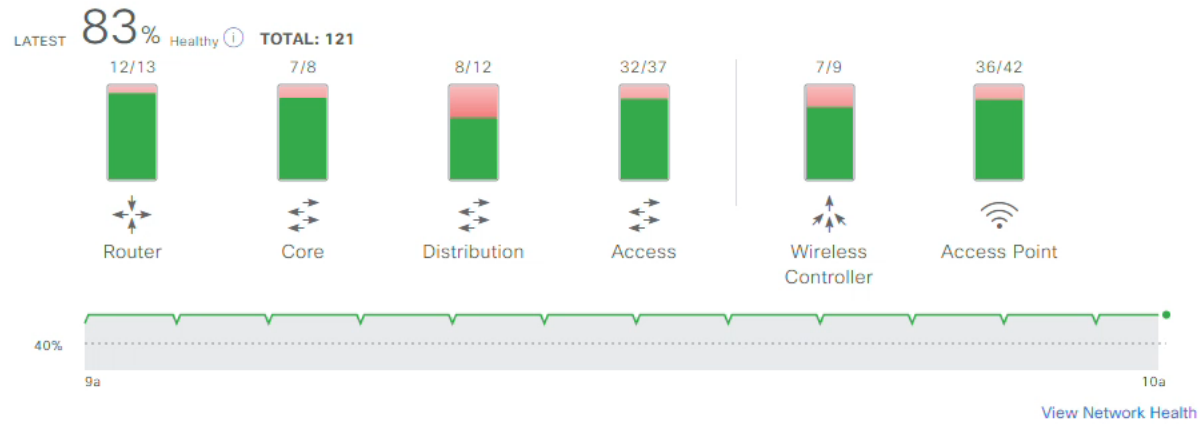
2 What

“Clients are facing timeouts and failures during authentication and addressing”



Actions

Network Devices



Wired Clients



Wireless Clients



Site Analytics

Data For: Mar 18, 2024 7:00 AM - Mar 19, 2024 7:00 AM

Onboarding Attempts

97%

1. San Jose (24%)

Onboarding Duration

95%

1. San Jose (24%)

Connection Speed

71%

1. San Jose (71%)

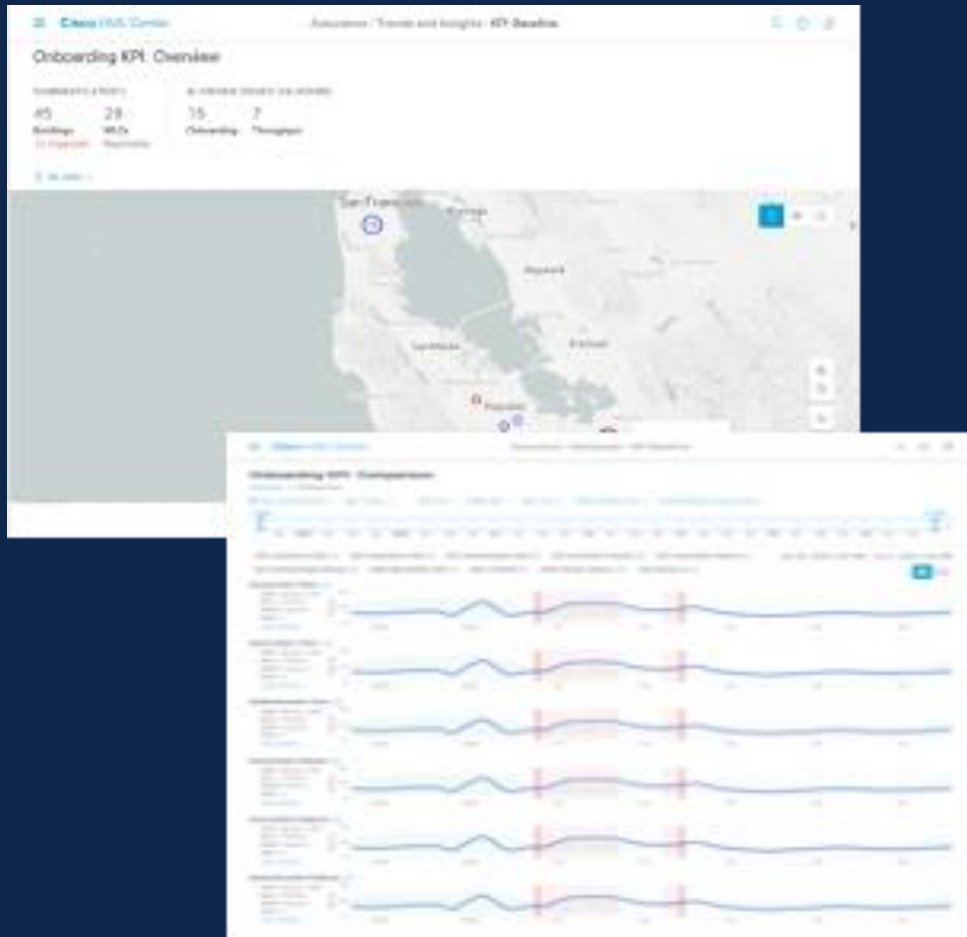
Roaming Attempts

99%

1. San Jose (62%)

Baseline Dashboard

DEMO



Customer Pain Points

- Network engineers don't have visibility into client onboarding experience across different locations in network and history of deviations from baselines.

Product Capability

- Dashboard view of onboarding KPIs with issue overlays going back up to 2 weeks
- Identify SSIDs and buildings that need extra attention based on aggregated deviation details for the selected time period

Customer Benefit

- Single pane of glass to view the predicted onboarding performance KPIs (baselines) across every building and SSID combination



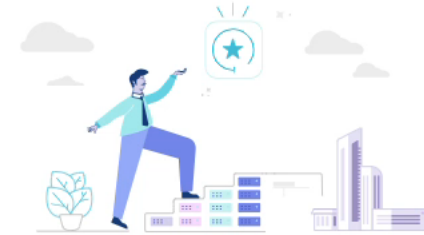
Welcome, dCloud Demo

Explore

Actuate the most value from your Cisco DNA Center with the adoption journey map.

Here you can accelerate feature adoption with simplicity and time to value, as you guide your organization on its digital transformation journey with Cisco DNA Center.

Begin your Journey



Assurance Summary

Health ⓘ

Healthy as of Mar 19, 2024 9:37 AM

83%

Network Devices

90%

Wireless Clients

95%

Wired Clients

View Details

Critical Issues

Last 24 Hours

4

P1

6

P2

View Details

Trends and Insights

Last 30 Days

4

AP Performance Advisories

5

Trend Deviations

View Details

Network Snapshot

Sites

As of Mar 19, 2024 9:55 AM

Network Devices

As of Mar 19, 2024 9:55 AM

Application QoS Policies

As of Mar 19, 2024 9:55 AM

Network Overview

SUMMARY

62

Buildings

2 Impacted

9

WLCs

AI DRIVEN ISSUES

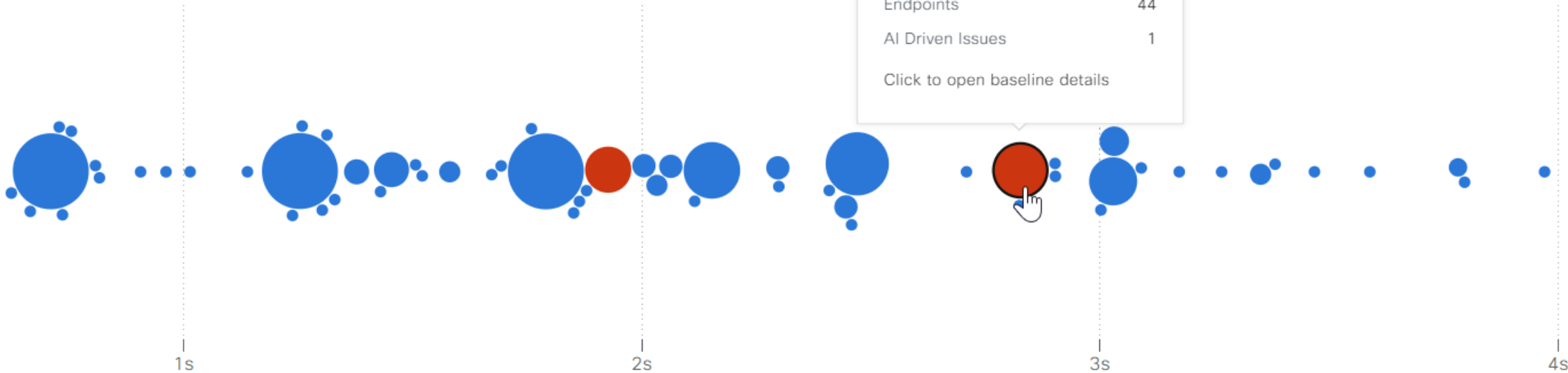
2

Onboarding Issues

ⓘ Ho

📍 Global ⌚ 24 hours ▾

KPI: Onboarding Time ▾



Onboarding Time →

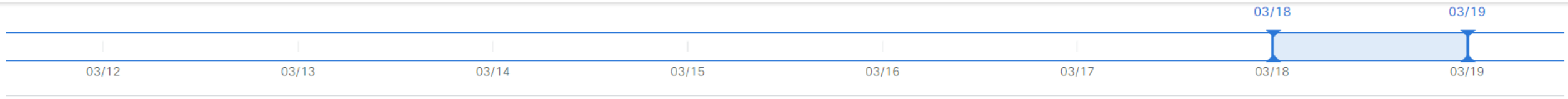
SAN JOSE/SJC01

Onboarding Time	2.82643s
SSIDs	3
WLCs	2
Endpoints	44
AI Driven Issues	1

Click to open baseline details

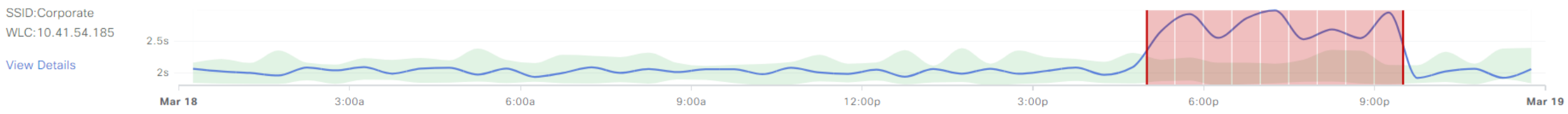
Baseline Dashboard

DEMO

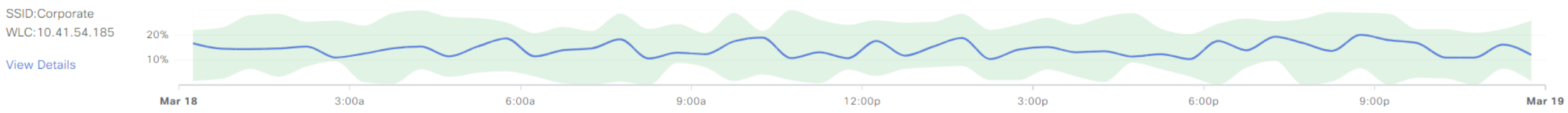


KPI: Onboarding Time x KPI: Onboarding Failures x KPI: DHCP Time x KPI: Authentication Time x KPI: Association Failures x SSID: Corporate WLC: 10.41.54.185 Mar 18, 2024 12:00AM - Mar 18, 2024 11:59PM

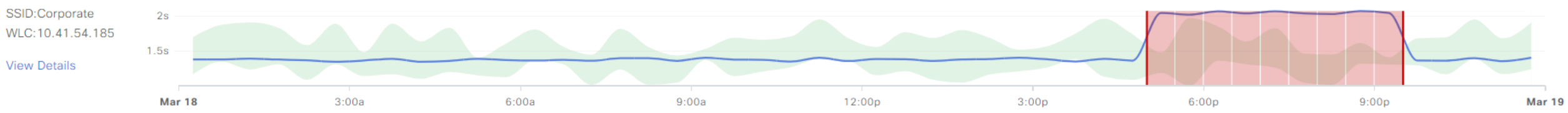
Onboarding Time ⓘ



Onboarding Failures ⓘ



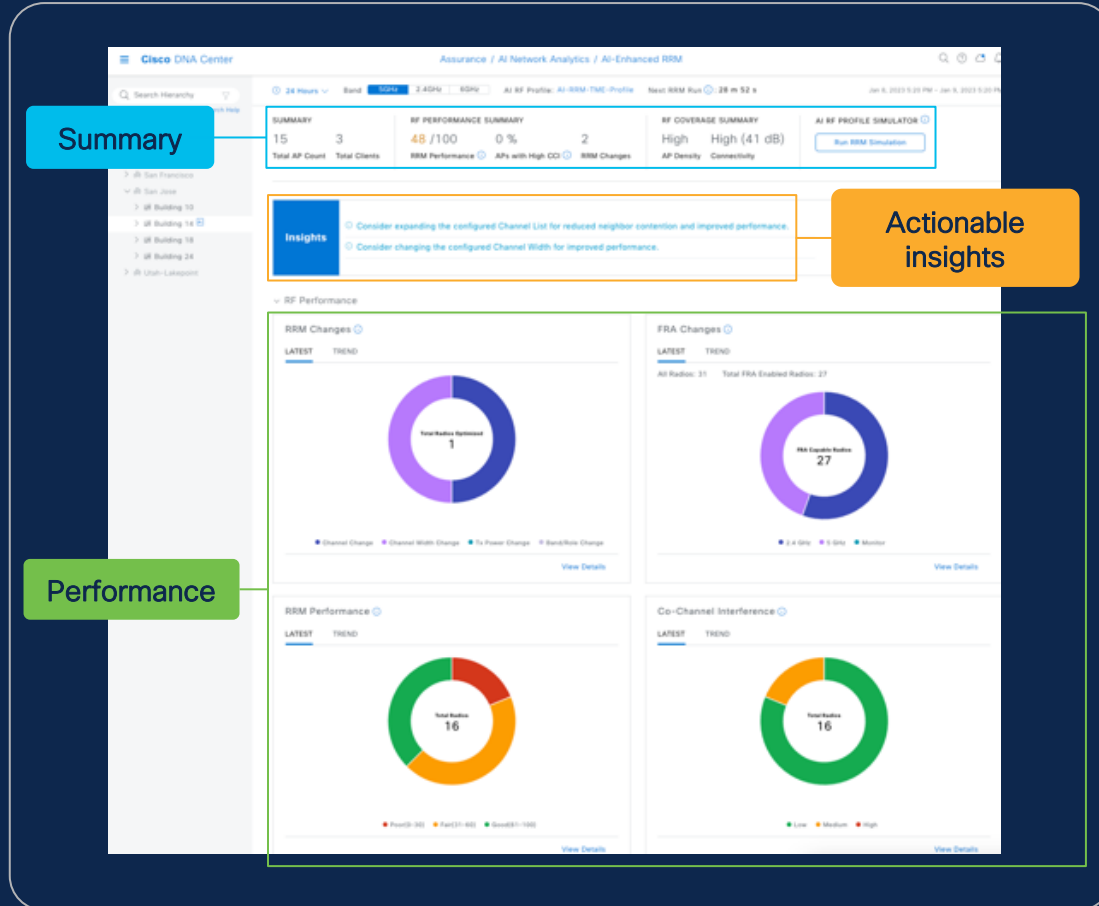
DHCP Time ⓘ



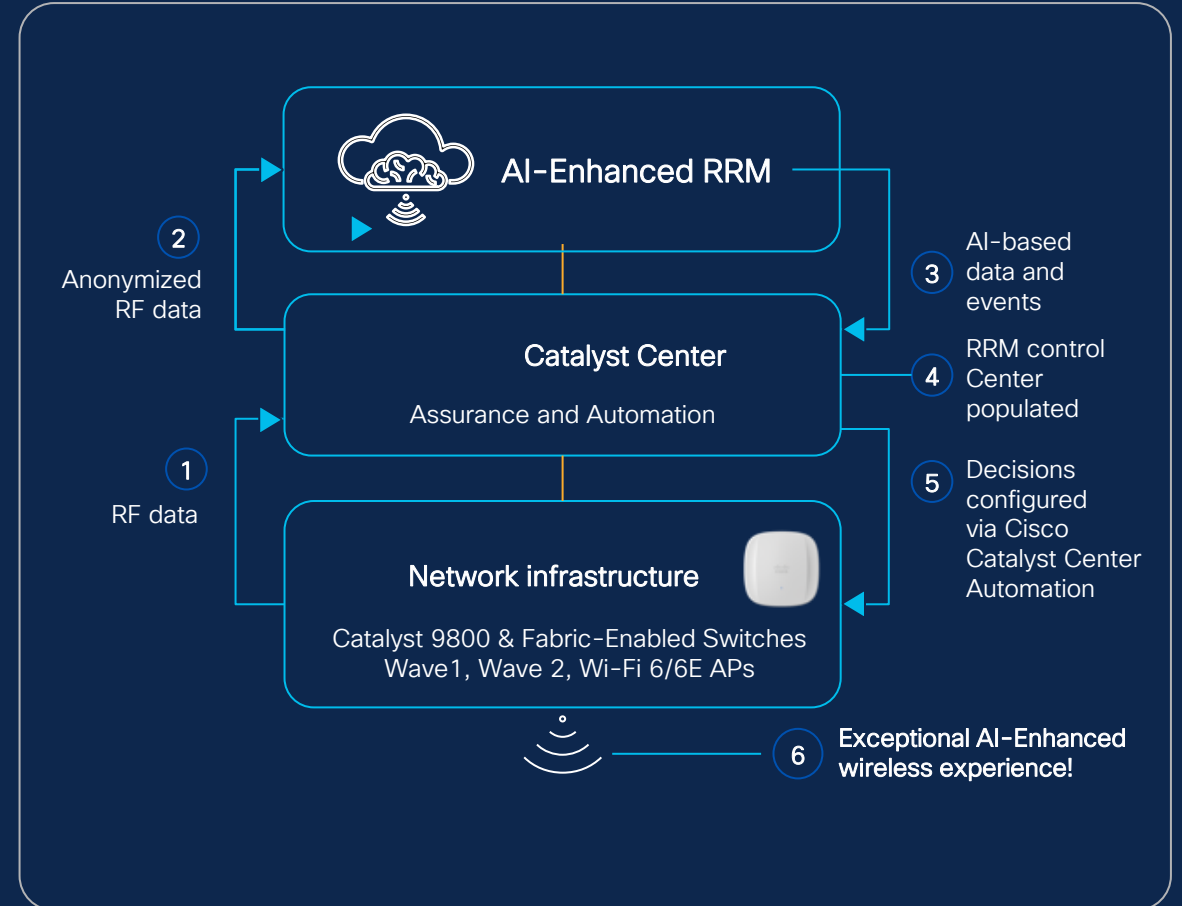
AI-Enhanced RRM is AI that Powers RF Optimization

Provides Users with Better Wi-Fi and Admins with a Better RF Management Experience!

Instantaneous visibility

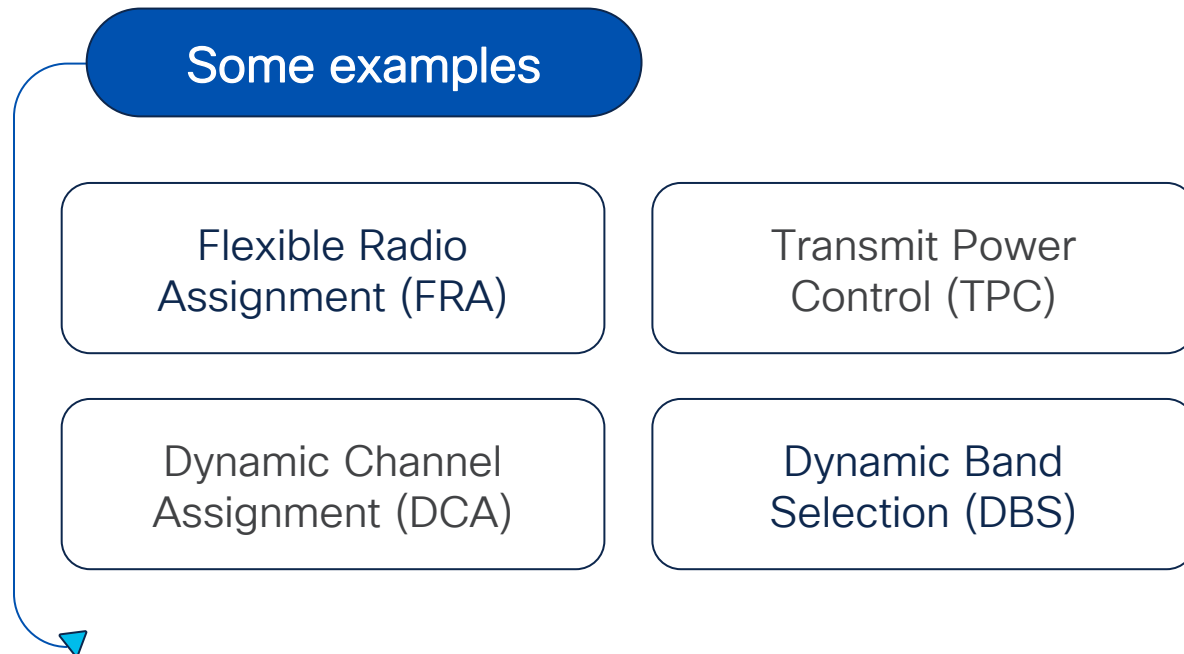


Proactive optimizations



What is radio resource management?

RRM is a Wireless Controller (WLC) feature that automatically optimizes wireless configurations to improve wireless performance.



Traditional RRM

Requires Expert Tuning

Lacks Visibility

Snapshot-Based Optimizations

RRM configuration on the Catalyst 9800 UI

Configuration > Radio Configurations > RRM

6 GHz Band 5 GHz Band 2.4 GHz Band FRA

General Coverage DCA TPC RF Grouping Spatial Reuse

Profile Threshold For Traps Reset to Defaults

Throughput (Bps)*

Noise/Interference/Rogue/CleanAir/SI Monitoring Channels ⓘ

Channel List

RRM Neighbor Discover Type

Monitor Intervals

Neighbor Packet Frequency (seconds)*

Reporting Interval (seconds)*

Neighbor Timeout factor*

For 6 GHz band, some parameters like Interference Percentage, Clients, Noise, Utilization Percentage and RRM Neighbor Discover Mode is configured in [default-rf-profile-6ghz](#)

Configuration > Radio Configurations > RRM

6 GHz Band 5 GHz Band 2.4 GHz Band FRA

General Coverage DCA TPC RF Grouping Spatial Reuse

Enable Coverage Hole Detection

Data Packet Count*

Voice Packet Count*

Data Packet Percentage*

Voice Packet Percentage*

For 6 GHz band, few global coverage parameters like Data RSSI Threshold, Voice RSSI Threshold, Minimum Failed Client per AP and Percent Coverage Exception Level per AP is configured in [default-rf-profile-6ghz](#)

Configuration > Radio Configurations > RRM

6 GHz Band 5 GHz Band 2.4 GHz Band FRA

General Coverage DCA TPC RF Grouping Spatial Reuse

Dynamic Channel Assignment Algorithm

Channel Assignment Mode Automatic Off

Interval

Anchortime

Channel Assignment Leader

Last Auto Channel Assignment

DCA Channel Sensitivity

AI RF Profile

Basic Settings

Radio Frequency Settings

2.4 GHz 5 GHz 6 GHz ⓘ

Busy Hours ⓘ

Start Time: 9:00 End Time: 17:00

Busy Hour Sensitivity ⓘ

Low Medium High

Enable RF Settings

	2.4 GHz	5 GHz	6 GHz
Flexible Radio Assignment ⓘ	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Dynamic Channel Assignment ⓘ	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Dynamic Bandwidth Selection ⓘ	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Transmit Power Control ⓘ	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

AI-Enhanced RRM Control Center

Summary: 15 APs, 3 Total Clients, 48/100 RRM Performance, 0% APs with High CO, 2 RRM Changes, High AP Density, High (41 dB) Connectivity.

Insights:

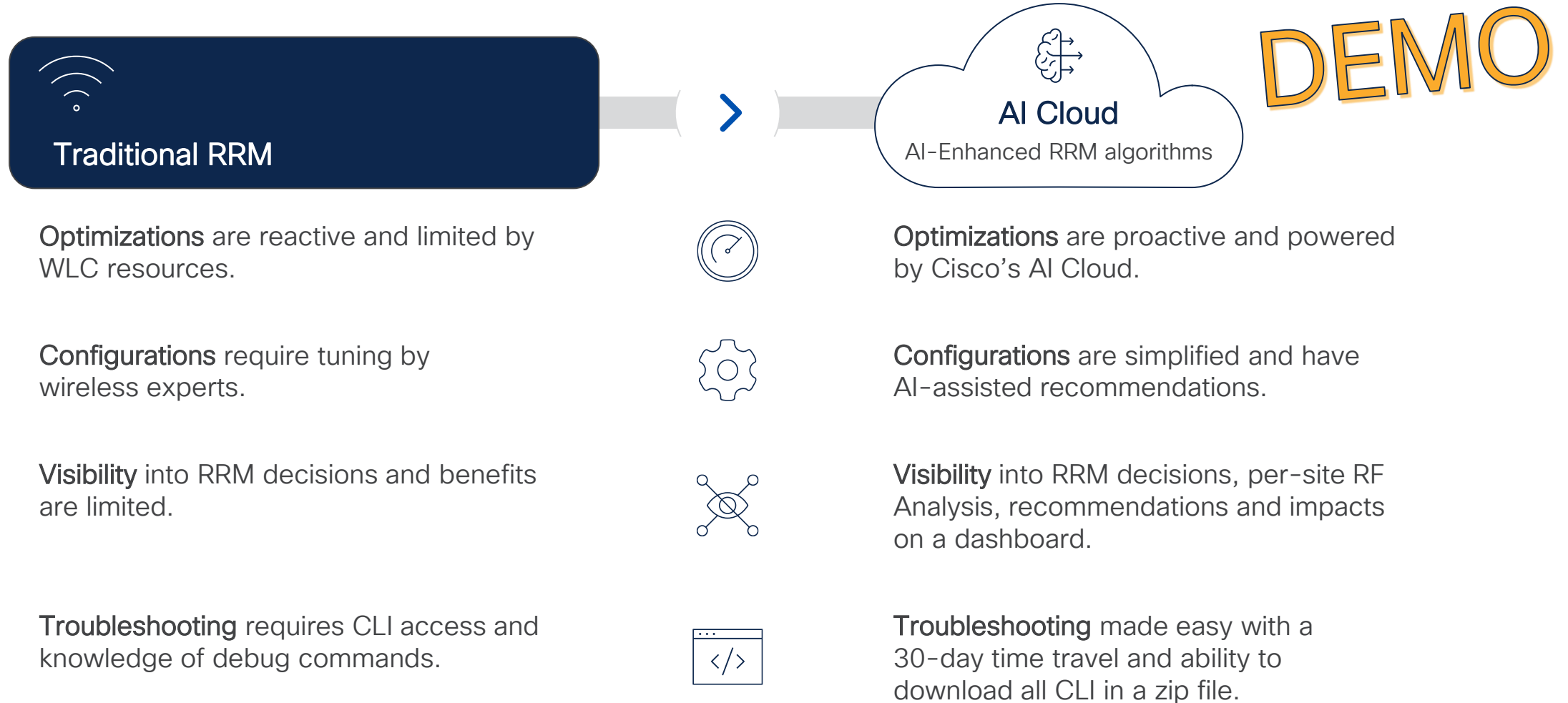
- Consider expanding the configured Channel List for reduced neighbor contention and improved performance.
- Consider changing the configured Channel Width for improved performance.

RF Performance:

- RRM Changes: 1 Total Radio
- FRA Changes: 27 Total FRA Enabled Radios
- RRM Performance: 16 Total Radios
- Co-Channel Interference: 16 Total Radios

AI-Enhanced RRM is much better than traditional RRM

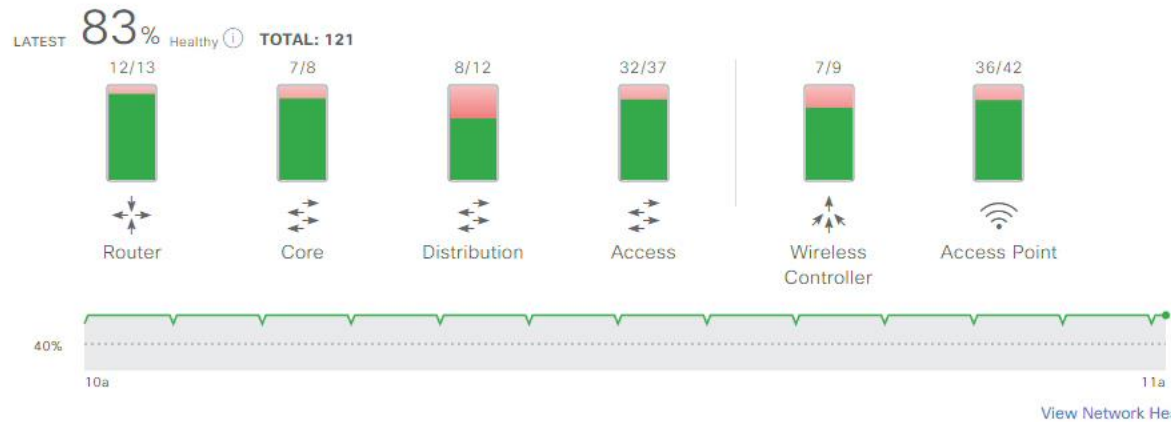
Easy Configuration, Complete Visibility, Improved Serviceability



AI-Enhanced RDM is much better than traditional RDM

Actions

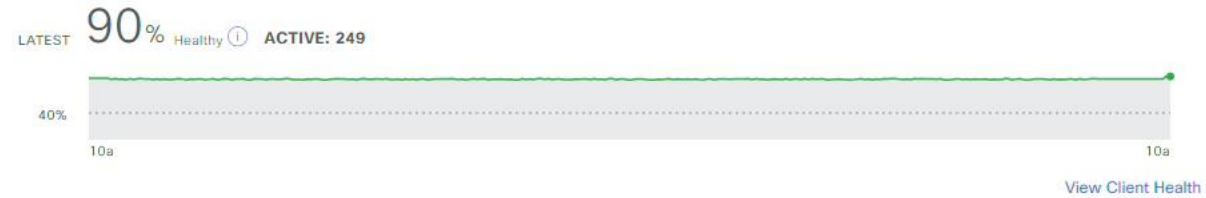
Network Devices



Wired Clients



Wireless Clients



Site Analytics

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1. San Jose (24%)

Connection Speed

71%

1. San Jose (71%)

Roaming Attempts

99%

1. San Jose (62%)

AI-Enhanced RRM key customer benefits

Better RF, better insights, reduced operational costs and time

AI-driven self-optimizing RF

Leverages machine learning to find patterns and optimize your RF before issues happen.



Measured Improvements in RF KPIs!

- CCI Reduction: Up to 40%
- SNR Downlink Gain: Up to 7 dB
- RRM Changes Reduction: Up to 75% at busy hours

Performance visibility

Provides per-building visibility into RF health using Wireless Config Analyzer algorithm.

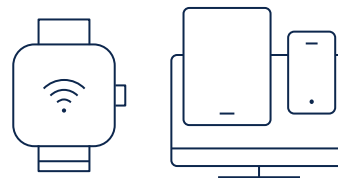


Actionable insights

AI-derived recommendations on RRM setting changes for a more optimal performance.

Complete historical context

Understand exactly what RRM changes occurred at a per-AP level, and how they benefit the network.

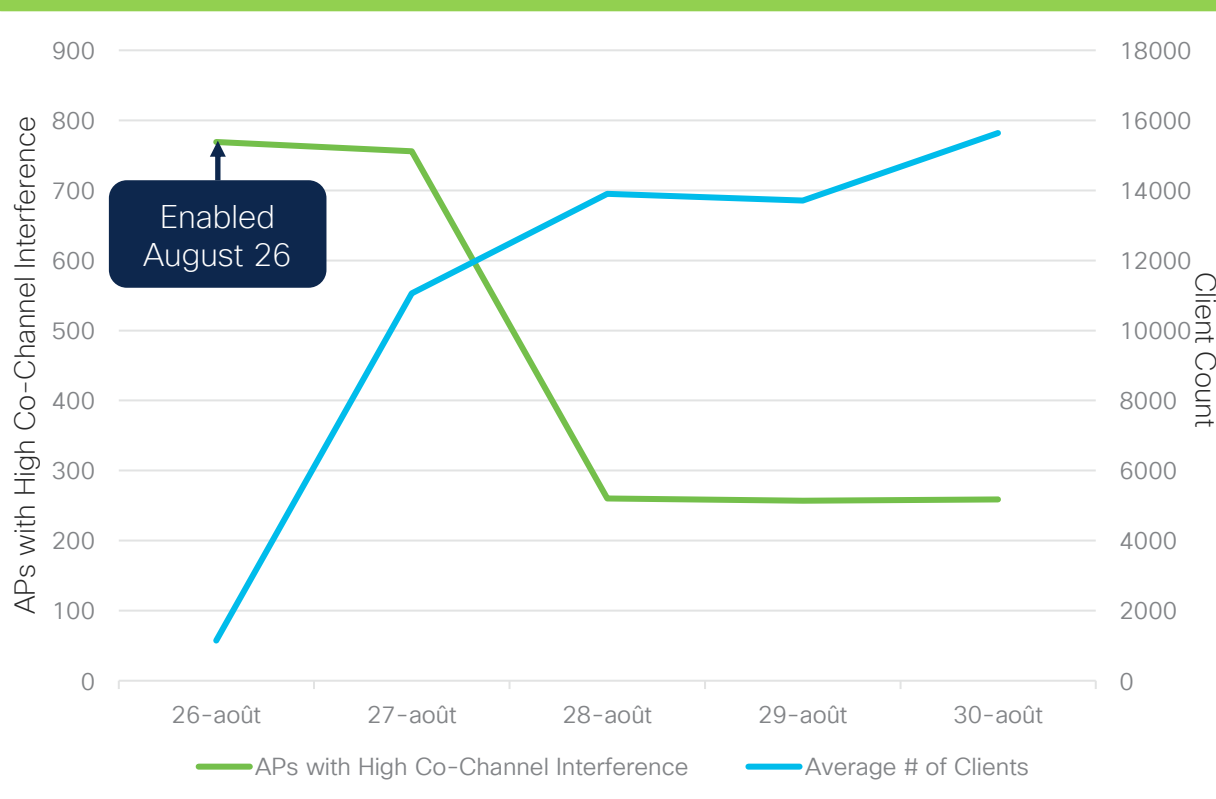


Simplified RRM configuration

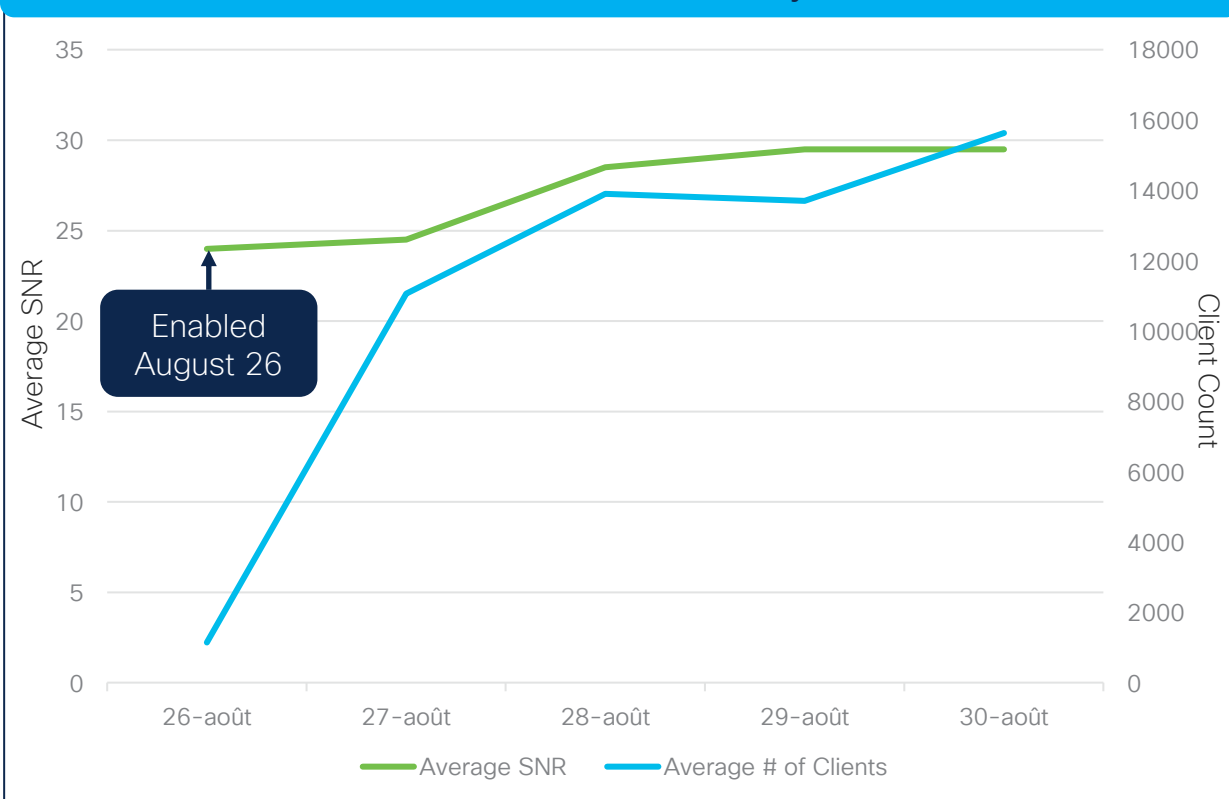
Complicated traditional RRM configurations are simplified, with policy toggles and thresholds.

AI-Enhanced RRM Significantly Improved the Wireless Experience at Cisco IMPACT in August 2023

APs with High Co-Channel Interference Decreased by 28%!

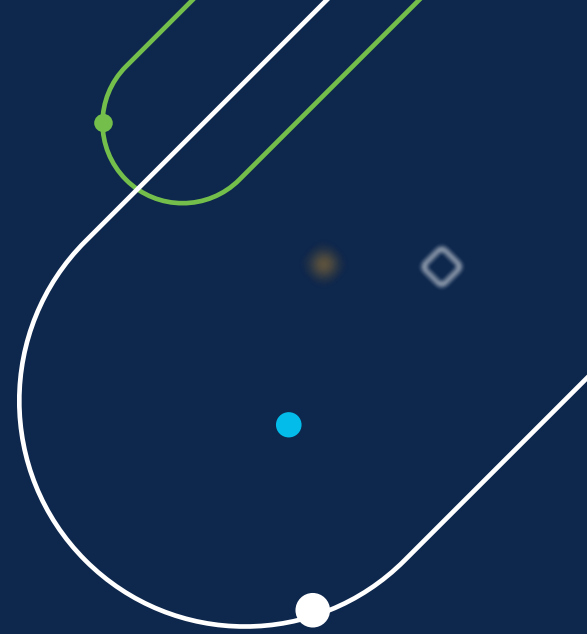


Client SNR Increased by ~4dB!







AI-Enhanced RRM converged the wireless network within 6 hours and continued to improve the wireless experience in the high-density environment after a large influx of clients began to join.

Conclusion



IDC*: Quatre catégories de cas d'utilisation pour la gestion de réseau d'entreprise améliorée par l'IA/ML

-  **Analyser** : Comprendre ce qui se passe dans le réseau ; Apprendre ce qu'est un comportement normal et identifier les comportements anormaux de performance ou de sécurité.
Catalyst Center : Baseline (Wi-Fi)
Catalyst SD-WAN: SD-WAN Analytics
-  **Optimiser** : augmentez l'utilisation du réseau grâce à des informations basées sur les données et des recommandations opérationnelles basées sur l'IA pour prédire les comportements futurs du réseau.
Catalyst Center : AI-RRM
Catalyst SD-WAN: WAN Insight, Bandwidth Forecast
-  **Corriger** : résolvez les problèmes de réseau avant qu'ils n'affectent les utilisateurs. Réduisez le temps moyen d'identification et de réparation des anomalies de sécurité.
Catalyst Center : AI-MRE , AI issues
Catalyst SD-WAN: WAN Insight, Anomaly Detection
-  **Prédire** : en fonction des modèles de trafic historiques, prévoyez les futurs problèmes de réseau qui peuvent être anticipés pour garantir l'expérience des utilisateurs et des applications.
Catalyst Center : Trend & Deviation
Catalyst SD-WAN: WAN Insight, Anomaly Detection

Prochaine étape

- L'AI Ops Cisco est une réalité
- Commencez à exploiter les outils IA Cisco WAN/Campus dès aujourd'hui
- Restez à l'écoute, de nombreux nouveaux outils IA arrivent!

References

- What is AI in Networking?
- AI/MRE sur Catalyst Center blog
- Blog Cisco Fellow JP Vasseur (IA expert): <https://jpvasseur.me/>

Un événement virtuel ultime pour les étudiants en technologie du monde entier. Et c'est gratuit !

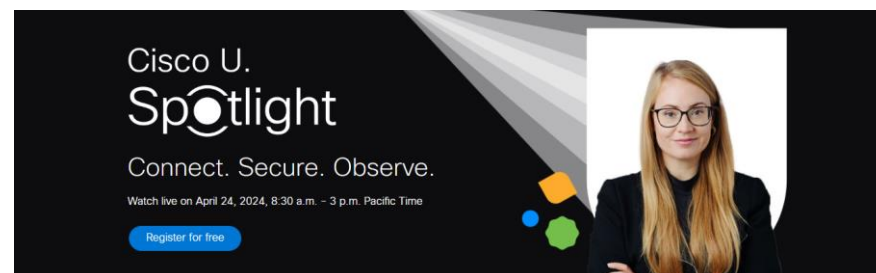
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Mercredi 24 avril 2024 (*sessions en anglais)

Nous mettons en lumière les sujets et les technologies les plus importants – depuis les fondamentaux et les meilleures pratiques, jusqu'aux compétences spécialisées – qui génèrent les principales tendances et innovations d'aujourd'hui. Découvrez les dernières stratégies et technologies pour connecter, protéger et observer les environnements réseau les plus complexes d'aujourd'hui.

Explorez plus de 25 sessions animées par des technologues, des leaders du secteur et des experts de Cisco ou de technologies adjacentes, et plongez-vous dans des keynotes, des ateliers pratiques, des présentations de niveau expert, ou les trois !

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Take a sneak peek at our lineup

CONNECT

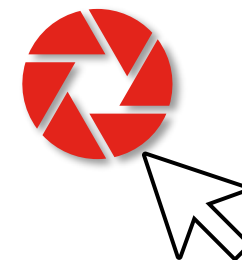
- Hands-on Meraki Action Batches
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- Harnessing the Power of APIs in Artificial Intelligence
- THE Coolest Cloud-native DevOps Tools

SECURE

- How Confident Are You in Your WLAN's Security?
- Extended Detection and Response (XDR) Primer
- Multicloud Defense - Secure Your AWS Infra by Taking Those Few Steps
- Securing ASA Syslog

OBSERVE

- OSPF Neighbor Troubleshooting Practice
- Deploy a ThousandEyes Enterprise Agent
- Implement Streaming Telemetry with Cisco IOS XE
- Pathways to CCDE



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The more you learn, the more you and your organization can do. Amp up your tech knowledge and unlock the transformative power of disruptive technologies. We'll light the way and show you and your IT team what's possible when you can connect, secure, and observe the network.

Who should attend

Cisco U. Spotlight offers something for everyone. Whether you're an individual or team lead, these sessions can help you or your team thrive in current roles, increase scalability, and innovate faster. From our targeted classroom sessions focused on helping you understand the current landscape of technology and tools, to our hands-on sessions delivering practical experience, this event will be a game changer for



Avez-vous des questions ?

Si vous avez posé une question sur le panneau de Q&R (Q&A en anglais) ou que vous revenez sur la communauté dans les jours qui suivent notre webinaire, nos experts peuvent encore vous aider !

Soumettez vos questions jusqu'au 27 mars 2024.

<https://bit.ly/AMA-mar24>



Faites valoir votre opinion

Répondez à notre enquête pour...

- Proposer des nouveaux sujets
- Évaluer nos experts et contenus
- Envoyer vos commentaires ou suggestions

À la fin de cette session, une enquête s'ouvrira dans la fenêtre de votre navigateur, cliquez sur le lien.



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